



Learn.  
Connect.  
Network.

 **Health 2023**

MAY 28 - 30 • BEANFIELD CENTRE • TORONTO

<b>Welcome</b> .....	<b>p.05</b>
<b>Exhibitors</b> .....	<b>p.06</b>
<b>Sponsors</b> .....	<b>p.10</b>
<b>Keynotes</b> .....	<b>p.13</b>
<b>Networking</b> .....	<b>p.15</b>
<b>Schedule</b>	
May 28.....	<b>p.18</b>
May 29 AM.....	<b>p.18</b>
May 29 PM.....	<b>p.24</b>
May 30 AM.....	<b>p.37</b>
May 30 PM.....	<b>p.44</b>



# Welcome to e-Health 2023 Conference and Tradeshow.

The annual e-Health Conference and Tradeshow consistently offers one of the best opportunities in the industry to interact with a diverse group of digital health professionals from across Canada (and around the world).

We are delighted to safely gather in person once again to learn from one another, connect with colleagues, and network with peers from across the country. We hope you have an enriching, engaging, expansive e-Health experience!

Your e-Health hosts,



## EXHIBITORS + STARTUPS

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## EXHIBITORS + STARTUPS

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## E-HEALTH 2023 OPENING KEYNOTE

### **The Role of Digital and Technology on Our Future Workforce: Reinvention to build a future-ready healthcare workforce**

May 29 | 8:30 AM – 10:00 AM

Kaveh Safavi, M.D., J.D., is a senior managing director at Accenture where he is responsible for leading, developing and driving a growth strategy that differentiates Accenture's offerings for providers, health insurers, and public and private health systems across the globe.

*This presentation is sponsored by  accenture*

## E-HEALTH 2023 CLOSING KEYNOTE

### **The digital health perspective: Inequality in the health care system and solutions for equity-deserving populations**

May 30 | 4:00 PM – 5:00 PM

Dr. James Makokis leads one of North America's most progressive family medical clinics serving both LGBTQ2S and First Nation peoples from all over Canada. He is a national and internationally recognized leader and author in the area of Indigenous health and transgender health. Dr. James Makokis focuses on bringing awareness to racial and gender equality within the healthcare system. It is clear that the current health care system needs to change. He will share his unique experience of growing up in a segregated First Nation Community in Northern Alberta and his experience as a doctor at Kehewin Health Centre, North East of Edmonton, Alberta. He will teach the history of how we got to where we are now and identify strategies on what still needs to be improved for the different types of circumstances to increase the health of equity-deserving populations.

*This presentation is sponsored by  NOVARTIS*

### **Working together to advance a modernized health system**

May 29 | 4:30 PM – 5:30 PM

Recent events have drastically changed Canadians' expectations around health data and the ability to use it for clinical care and health system decision-making. The status quo isn't good enough. Patients and clinicians require health data to make informed decisions about care. Health policy- and decision-makers need access to data to ensure that our health systems function efficiently and with the right resources. Canada needs demonstrable leadership around the big issues in the health data landscape, such as modern data governance, data sharing across organizations and jurisdictions, and approaches to better partner with industry. The acceleration and progression of this imperative require skilled resources, coordination, strategic partnerships and a collective commitment to a modernized future for digital health and data interoperability in Canada.

This session will highlight the efforts of three national organizations—Canada Health Infoway, Canadian Institute for Health Information, and Digital Health Canada—that are collaborating with one another and with federal, provincial, and territorial governments and other key stakeholders to advance the vision of a modern health system based on a foundation of interoperable health data.

*Panellists: Cassie Frazer, Anne Forsyth, Mark Casselman, Abhi Kalra*

E-HEALTH 2023 TUESDAY PLENARY PANEL

**Embracing the possibilities in ML/AI innovation**

May 30 | 8:30 AM – 9:30 AM

Machine learning and artificial intelligence (ML/AI) along with augmented reality are shaping and disrupting health systems across the globe. In this exciting plenary session, we will be talking to industry leaders at the forefront of this new era to share their real-world experience with implementing ML/AI in the healthcare setting, debunk the myths about smart technology, and bring a pragmatic lens on how governments and healthcare organizations can embrace this innovation in a safe, trusted, and sustainable manner.

*Panellists: Aloha McBride, Rachel Dunscombe, Andrea Marazzi, Dr. Bradly Wouters, Nadia Sapiro*

*This presentation is sponsored by  NOVARTIS*



## **President's Reception**

May 28 | 4:30 – 5:30 PM | Rooms 201 A-B

By invitation only.

*Sponsored by Orion Health*

## **Welcome Reception**

May 28 | 5:30 – 7:30 PM | Rooms 201 A-C + Lounge B.

The Welcome Reception is the official opening of the e-Health Conference. Drop by the Welcome Reception on Sunday evening at the Beanfield Centre for snacks, drinks, and the pleasure of reconnecting with old friends and meeting new delegates. Take the escalator up to the mezzanine level for a great start to your e-Health experience!

*Sponsored by AWS | Amazon Business.*

## **Networking Breakfast**

May 29 | 7:30 – 8:30 AM | Plenary Floor

Plan your day over coffee and a fresh, hot breakfast buffet with tables for seating and networking in the plenary area.

*Sponsored by AVI-SPL.*

## **Networking Break**

May 29 | 10:00 – 10:30 AM | Exhibit Floor

Break time: enjoy coffee, tea, drinks, and snacks from any of the multiple food service stations set out on the exhibit floor. Grab a quick chat at any of the casual round tables scattered throughout the exhibit floor.

*Sponsored by Smile Digital Health.*

## **Grab and Go Lunch**

May 29 | 12:00 – 1:00 PM | Exhibit Floor

Grab a delicious pre-packaged lunch from any food service station to eat (and meet) at one of the tables on the exhibit floor. Or, weather permitting, take your lunch meeting outside and picnic on the Beanfield Centre lawn.

*Sponsored by Salesforce.*

## **Networking Break**

May 29 | 3:00 – 3:30 PM | Exhibit Floor

Breaks are prime networking time. Relax in a comfortable nook outside the exhibit area, or take a seat at any of the tables scattered throughout the floor. Coffee, tea, cold drinks, and delicious snacks are available from any of the food stations.

*Sponsored by Goldcare.*

## **Social Night**

May 29 | 7:30 – 10:00 PM | Plenary Floor

Celebrate being back in person again at the e-Health Social Night. Don your dancing shoes and join us on the plenary floor for a Blues Country themed evening of food and fun, featuring live music courtesy of The Price Brothers Band. See you on the dance floor!

*Sponsored by Accenture.*

## **Networking Breakfast**

May 30 | 7:30 – 8:30 AM | Plenary Floor

Start your final day at e-Health with fresh coffee, a hot breakfast buffet, and comfortable seating in the Plenary area.

*Sponsored by Salesforce.*

## Networking Break

Tuesday, May 30 | 9:30 – 10:00 AM | Exhibit Floor

Breaks are important! Enjoy coffee, tea, cold drinks, and snacks from any of the multiple food service stations set out on the exhibit floor. Grab a seat at any of the tables throughout the exhibit floor.

*Sponsored by Salesforce.*

## Grab and Go Lunch

May 30 | 11:30 AM – 12:30 PM | Exhibit Floor

Enjoy a moveable feast with one of the pre-packed lunches available from any food station throughout the exhibit floor.

*Sponsored by HH Angus and Associates Ltd.*

## Networking Break

May 30 | 2:30 – 3:00 PM | Exhibit Floor.

Take a break and enjoy coffee, cold drinks, and light snacks from any of the multiple food service stations set out on the exhibit floor. Casual round tables with high seating are scattered throughout the exhibit floor for a quick chat or an impromptu meeting.

*Sponsored by Salesforce*

## Chill Space

Open Monday and Tuesday | 200A.

Take the escalator up to the mezzanine level to enjoy a retreat from the busy conference floor. Sit and rest, read, or catch up with colleagues in an atmosphere of calm and quiet.

*Sponsored by Salesforce.*



## NETWORKING EVENT

**Newcomer Session**

3:30 PM – 4:30 PM | 200C

Speakers: Vanessa Wilson, Nadia McKenzie, Shannon Bott

## NETWORKING EVENT

**President's Reception - Sponsored by Orion Health**

4:30 PM – 5:30 PM | 201A-C

## NETWORKING EVENT

**Welcome Reception***Sponsored by AWS*

5:30 PM – 7:30 PM | 200C

## NETWORKING EVENT

**Networking Breakfast***Sponsored by AVI-SPL*

7:30 AM – 8:30 AM | Plenary floor

## PLENARY

**Opening Ceremonies and Keynote***Sponsored by Accenture*

8:30 AM – 10:00 AM | Plenary floor

Speakers: Dr. Kaveh Safavi, Nadia McKenzie, Michael Green

## NETWORKING EVENT

**Break***Sponsored by Smile Digital Health*

10:00 AM – 10:30 AM

## VIRTUAL COMMUNITY CARE AND TELEHEALTH STRATEGIES

**CCS1.MAM Virtual Community Care and Telehealth Strategies**

10:30 AM – 11:30 AM | Pod 1

4 Subsessions

**CCS1.MAM.1 OR - Developing a Balanced Scorecard of Quality Indicators in Virtual Care**

10:30 AM – 10:45 AM

Speaker: Geetha Mukerji

**CCS1.MAM.2 OR - Virtual Urgent Care after COVID - What have we learned?**

10:45 AM – 11:00 AM

Speaker: Daniel Rosenfield

**CCS1.MAM.3 OR - Transforming Care with Access to Virtual Interpreters**

11:00 AM – 11:15 AM

Speaker: Simran Bhogal

**CCS1.MAM.4 OR - Virtual Care @ Library**

11:15 AM – 11:30 AM

Speakers: Eric Stackhouse, Krista Anderson

## VIRTUAL COMMUNITY CARE AND TELEHEALTH STRATEGIES

**CCS2.MAM Virtual Community Care and Telehealth Strategies**

10:30 AM – 11:30 AM | Pod 2

2 Subsessions

**CCS2.MAM.2 OR - A novel pediatric virtual care evaluation framework, and its evolution**

10:45 AM – 11:00 AM

Speakers: Ellen Goldbloom, Catherine Dulude

**CCS2.MAM.4 OR - Impact of remote care on patient and provider experience**

11:15 AM – 11:30 AM

Speakers: Jane Williams, Timothy Sukhu

## VIRTUAL COMMUNITY CARE AND TELEHEALTH STRATEGIES

**CCS3.MAM Virtual Community Care and Telehealth Strategies**

10:30 AM – 11:30 AM | Pod 3

3 Subsessions

**CCS3.MAM.1 OR - Enhancing equitable access to care through appropriate virtual care use**

10:30 AM – 10:45 AM

Speaker: Simon Hagens

**CCS3.MAM.2 OR - Patient/Provider Satisfaction with an EHR-Integrated Video Appointment Solution**

10:45 AM – 11:00 AM

Speakers: Nerissa Taylor, Stephanie Johnston

**CCS3.MAM.4 OR - HomeGIM: How virtual models of care facilitated early discharge in the pandemic**

11:15 AM – 11:30 AM

Speakers: Julie Matthews, Kara Langdon

## VIRTUAL COMMUNITY CARE AND TELEHEALTH STRATEGIES

**CCS4.MAM Virtual Community Care and Telehealth Strategies**

10:30 AM – 11:30 AM | Pod 4

5 Subsessions

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**CCS4.MAM.1 RF - Virtual nursing stations - saving the hospital health workforce**

10:30 AM – 10:37 AM

Speaker: Dr. Joby McKenzie

**CCS4.MAM.2 RF - Effective Scaling of Virtual Care Strategies**

10:40 AM – 10:47 AM

Speaker: Michael Burgoyne

**CCS4.MAM.3 RF - Enabling prehospital Virtual Health - Paramedic Video Clinical Consultation**

10:50 AM – 10:57 AM

Speaker: Shardae Brown

**CCS4.MAM.4 OR - Case Studies of Health Equity and Virtual Primary Care**

11:00 AM – 11:15 AM

Speaker: Shivani Chandra

**CCS4.MAM.5 OR - Feasibility of implementing telemonitoring for high-risk pregnant women in Pakistan**

11:15 AM – 11:30 AM

Speaker: Anam Shahil

## VIRTUAL COMMUNITY CARE AND TELEHEALTH STRATEGIES

**CCS5.MAM Virtual Community Care and Telehealth Strategies**

10:30 AM – 11:30 AM | Pod 5

4 Subsessions

**CCS5.MAM.1 OR - Assessing Virtual Care Maturity to Inform Strategic Priorities**

10:30 AM – 10:45 AM

Speaker: Maria Montenegro

**CCS5.MAM.2 OR - Using Virtual Care to Support Patients Living with Liver Disease**

10:45 AM – 11:00 AM

Speaker: Lisa Saffarek

**CCS5.MAM.3 OR - Evaluating stakeholder relationships in virtual care learning health system implementation**

11:00 AM – 11:15 AM

Speaker: Amrit Bhullar

**CCS5.MAM.4 OR - Alternative Virtual Care solutions in Ontario First Nations communities**

11:15 AM – 11:30 AM

Speakers: Wendy Sandberg, Brianna Emmerson

## VIRTUAL COMMUNITY CARE AND TELEHEALTH STRATEGIES

**CCS6.MAM Virtual Community Care and Telehealth Strategies**

10:30 AM – 11:30 AM | Pod 6

3 Subsessions

**CCS6.MAM.1 P - Hospital at Home: Patient-Centered Care Through Innovation and Technology**

10:30 AM – 11:00 AM

Speakers: Kimberley Gartshore, Lawrence Rudski

**CCS6.MAM.2 OR - Robotic Process Automation and Artificial Intelligence to Identify High-Risk Patients**

11:00 AM – 11:15 AM

Speakers: Justin Wolting, Eric Tian

**CCS6.MAM.3 OR - Virtual care use prior to emergency department admissions in Ontario**

11:15 AM – 11:30 AM

Speaker: Vess Stamenova

**VIRTUAL COMMUNITY CARE AND TELEHEALTH STRATEGIES****CCS7.MAM Virtual Community Care and Telehealth Strategies**

10:30 AM – 11:30 AM | Pod 7

3 Subsessions

**CCS7.MAM.1 P - Developing Culturally Appropriate PedsICU Virtual Healthcare in Rural/Remote Indigenous Communities**

10:30 AM – 11:00 AM

Speakers: Dr. Gregory Hansen, Cory Fry

**CCS7.MAM.2 OR - Reduction on Emergency Department Demand By Healthlink Virtual MD Program**

11:00 AM – 11:15 AM

Speakers: Tricia Chambers, Carolyn Grolman

**CCS7.MAM.3 OR - Co-design with patients to improve experiences of virtual patient education**

11:15 AM – 11:30 AM

Speaker: Christy Boyce

## MULTI TRACK

**CCS8.MAM Technology Innovation in Healthcare + Virtual Community Care and Telehealth Strategies**

10:30 AM – 11:30 AM | Pod 8

3 Subsessions

**CCS8.MAM.1 P - Health System Transformation using Evidence-based Digital Health Innovation**

10:30 AM – 11:00 AM

Speakers: Raja Mita, Dr. Neesh Pannu, Marc Leduc

**CCS8.MAM.2 OR - Nurse-led Integrated Care of Complex Patients Facilitated by Telemonitoring**

11:00 AM – 11:15 AM

Speakers: Tiffane Anandarajan, Raima Lohani

**CCS8.MAM.3 OR - Utilizing RPM to Support Clients at End of Life**

11:15 AM – 11:30 AM

Speaker: Lisa Saffarek

## PUBLIC PRIVATE PARTNERSHIP

**P3 Showcase**

11:30 AM – 12:00 PM

1 Subsession

**P3 Showcase 4: Hosted by | Akinox | Québec's GAP : A joint effort to tackle Primary Care access**

11:30 AM – 12:00 PM | Pod 4

Speakers: Alexander Dahl, William Patry

## NETWORKING EVENTS

**Lunch***Sponsored by Salesforce*

12:00 PM – 1:00 PM

## SYMPOSIA

**Sponsor Symposia**

1:00 PM – 2:00 PM

8 Subsessions

**Sponsor Symposia 1: Hosted by Calian | Revolutionizing Healthcare with Innovative Technology Solutions: Driving Enhanced Patient Experience and Access to High-Quality Care**

1:00 PM – 2:00 PM | Pod 1

Speakers: Tazmin Leipsig, Ken McVey, Heer Pasha

**Sponsor Symposia 2: Hosted by AWS | AWS for Healthcare Mission and New Advances in Generative AI & Machine Learning**

1:00 PM – 2:00 PM | Pod 2

Speakers: Dr. Rowland Iling, Fred Azar

**Sponsor Symposia 3: Hosted by TELUS Health | Ageing in the right place - The role of enabling and engaging technology**

1:00 PM – 2:00 PM | Pod 3

Speakers: Christine Morgan, Samir Sinha

**Sponsor Symposia 4: Hosted by CrowdStrike & Zscaler | Protecting Healthcare Staff & Devices from Ransomware with CrowdStrike & Zscaler**

1:00 PM – 2:00 PM | Pod 4

Speakers: Chris Ruetz, Daniel Roy

**Sponsor Symposia 5: Hosted by Netskope and Okta | Every healthcare cloud has a silver lining**

1:00 PM – 2:00 PM | Pod 5

Speakers: Damian Chung, Joe Ward



**Sponsor Symposia 6: Hosted by Meditech | MEDITECH'S Traverse Exchange Canada Network is Completing The Patient Story**

1:00 PM – 2:00 PM | Pod 6

Speakers: Robert Molloy, Nick Palmieri, Derek Plansky

**Sponsor Symposia 7: Hosted by Teladoc Health | Technology & the healthcare worker of the future. How technology enabled solutions are helping recruit, upskill & retain health professionals, and reconnect them to their calling.**

1:00 PM – 2:00 PM | Pod 7

Speakers: Dr. Joby McKenzie, Dr. Tim Foggin

**Sponsor Symposia 8: Hosted by OceanMD | Ocean eReferrals: A Case Study in Standards-Based Healthcare Interoperability**

1:00 PM – 2:00 PM | Pod 8

Speakers: Jeff Kavanagh, Lori-Anne Payson, Yaron Derman

**MULTI TRACK****CCS1.MPM Patient Experience, Engagement, and Outcomes + Mental Health & Addictions**

2:00 PM – 3:00 PM | Pod 1

4 Subsessions

**CCS1.MPM.1 OR - The Next Big Thing in Remote Patient Monitoring: Personalized Digital Care Journeys**

2:00 PM – 2:15 PM

Speaker: Joshua Liu

**CCS1.MPM.2 OR - Maximizing Remote Patient Monitoring for an Unparalleled End User Experience**

2:15 PM – 2:30 PM

Speakers: Samantha Lee, Danielle Goldberg

**CCS1.MPM.1 OR - Collaborative Implementation of eMental Health and Addictions Services in NS**

2:30 PM – 2:45 PM

Speakers: Danielle Impey, Melanie Caulfield

**CCS1.MPM.2 OR - E-Mental Health Implementation for Mental Health Service Delivery**

2:45 PM – 3:00 PM

Speakers: Sheldon Mellis, Kelsey Kavic

**MULTI TRACK****CCS2.MPM Patient Experience, Engagement, and Outcomes + Mental Health & Addictions**

2:00 PM – 3:00 PM | Pod 2

4 Subsessions

**CCS2.MPM.1 OR - Integration of a Remote Platform for Complex Chronic Disease Management**

2:00 PM – 2:15 PM

Speakers: Hina Marsonia, Chris Varughese

**CCS2.MPM.2 OR - How to Ensure Health Equity at the Bedside**

2:15 PM – 2:30 PM

Speaker: Peter Varga

**CCS2.MPM.3 OR - A Modern Digital Ecosystem to Deliver Innovative Mental Health Care**

2:30 PM – 2:45 PM

Speakers: Noelle Coombe, Damian Jankowicz

**CCS2.MPM.4 OR - Wellness Together Canada: A National e-Mental Health Portal for All**

2:45 PM – 3:00 PM

Speakers: Quynh Pham, Andrea Salas

## MULTI TRACK

**CCS3.MPM Patient Experience, Engagement, and Outcomes + Mental Health & Addictions**

2:00 PM – 3:00 PM | Pod 3

4 Subsessions

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**CCS3.MPM.1 OR - Implementing Indigenous Self-Identification in the Hospital Setting: Lessons Learned**

2:00 PM – 2:15 PM

Speaker: Trisha Wilson

**CCS3.MPM.2 OR - Beyond go-live: maximizing value from advanced health information system**

2:15 PM – 2:30 PM

Speaker: Heather Lang

**CCS3.MPM.3 OR - Building a scalable ecosystem for youth mental health**

2:30 PM – 2:45 PM

Speaker: Alisa Simon

**CCS3.MPM.4 OR - Promoting AI adoption through understanding mental health care professionals' perspectives**

2:45 PM – 3:00 PM

Speakers: Dr. David Wiljer, Divya Kamath

## MULTI TRACK

**CCS4.MPM Patient Experience, Engagement, and Outcomes + Mental Health & Addictions**

2:00 PM – 3:00 PM | Pod 4

4 Subsessions

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**CCS4.MPM.3 EP - Virtual Nursing: Improving the Patient Experience for Patients Post Surgery**

2:15 PM – 2:20 PM

Speaker: Prathiba Harsha

**CCS4.MPM.5 RF - Digital Mental Health Stepped Care Service for Complex Chronic Conditions**

2:30 PM – 2:37 PM

Speaker: Amika Shah

**CCS4.MPM.6 RF - Supporting mental health recovery through a digital platform: Multisite implementation**

2:40 PM – 2:47 PM

Speaker: Dr. Lydia Sequeira

**CCS4.MPM.7 RF - Success of Universal School Mental Health Screening: Four Year Evaluation**

2:50 PM – 2:57 PM

Speaker: Daniel Penn

**MULTI TRACK****CCS5.MPM Virtual Community Care and Telehealth Strategies + Patient Experience, Engagement, and Outcomes + Clinician and Provider Experiences**

2:00 PM – 3:00 PM | Pod 5

4 Subsessions

**CCS5.MPM.1 OR - Virtual Harm Reduction Services- a Provincial Overview from BC**

2:00 PM – 2:15 PM

Speaker: Shardae Brown

**CCS5.MPM.2 OR - MyJourney: Digitally Empowering patients on their Breast Cancer Journey**

2:15 PM – 2:30 PM

Speaker: Dr. Fahima Osman

**CCS5.MPM.3 OR - Physicians' Perspectives on EMR Impacts: Pre-Post EPIC System Assessment at a Specialty Hospital**

2:30 PM – 2:45 PM

Speakers: Mirou Jaana, Erika MacPhee

**CCS5.MPM.4 OR - How to Build Financially Sustainable Family Practice through eHealth Innovations**

2:45 PM – 3:00 PM

Speaker: Keith Chung

**MULTI TRACK****CCS6.MPM Patient Experience, Engagement, and Outcomes + Technology Innovation in healthcare**

2:00 PM – 3:00 PM | Pod 6

2 Subsessions

**CCS6.MPM.1 P - What Canadian's Think: Public Mindsets on Privacy, Trust, & Data**

2:00 PM – 2:30 PM

Speakers: Abigail Carter-Langford, Nelson Shen

**CCS6.MPM.2 P - Implementing Digital Innovations across Organizations: The Digital Bridge Project**

2:30 PM – 3:00 PM

Speakers: Carolyn Steele Gray, Terence Tang, Michelle Nelson

**MULTI TRACK****CCS7.MPM Patient Experience, Engagement, and Outcomes + Clinician and Provider Experiences**

2:00 PM – 3:00 PM | Pod 7

2 Subsessions

**CCS7.MPM.1 P - The Patient Experience at the Core of Continuous Improvement**

2:00 PM – 2:30 PM

Speaker: Francis Robichaud

**CCS7.MPM.2 P - Shields Up! Engaging Community Providers in Cybersecurity Governance**

2:30 PM – 3:00 PM

Speakers: Ariane Siegel, Simon Ling

**MULTI TRACK****CCS8.MPM Patient Experience, Engagement, and Outcomes + Mental Health & Addictions**

2:00 PM – 3:00 PM | Pod 8

2 Subsessions

**CCS8.MPM.1 P - Transforming Healthcare and Empowering Older Adults Through Age Tech Innovation**

2:00 PM – 2:30 PM

Speakers: Reg Joseph, Carolyne Mondoux, Dr. Josephine McMurray

**CCS8.MPM.2 P - Emotional Influences Impacting the Popularity of e-Mental Health Therapy Tweets**

2:30 PM – 3:00 PM

Speakers: Sonia Sharma, Amama Khairzad, Bilal Khan

**NETWORKING EVENTS****Break***Sponsored by Goldcare*

3:00 PM – 3:30 PM

## MULTI TRACK

**CCS1.MPM Evaluation, Clinician and Provider Experiences, Technology Innovation in Healthcare**

3:30 PM – 4:30 PM | Pod 1

4 Subsessions

**CCS1.MPM.1 OR - LM HIM's FESR Rollout: A Masterclass in Change Management**

3:30 PM – 3:45 PM

Speaker: Naomi Brooks

**CCS1.MPM.2 OR - Leveraging SNOMED-CT for a Provincial Evaluation of Quality Standard Adherence**

3:45 PM – 4:00 PM

Speakers: Linna Yang, Samantha Lee

**CCS1.MPM.3 OR - Build-a-Bot: Co-designing Solutions with the Healthcare Experience & Advancement Lab**

4:00 PM – 4:15 PM

Speakers: Stephanie Dance, Justin Wolting

**CCS1.MPM.4 OR - DO NO HARM: Regulating AI-based Digital Health Solutions (SaMD)**

4:15 PM – 4:30 PM

Speaker: Derek Ritz

## MULTI TRACK

**CCS2.MPM Evaluation + Artificial Intelligence and Automation**

3:30 PM – 4:30 PM | Pod 2

4 Subsessions

**CCS2.MPM.1 OR - Implementation Evaluation of a Virtual Care Platform for PCa Follow-up**

3:30 PM – 3:45 PM

Speakers: Raima Lohani, Karen Young

**CCS2.MPM.2 OR - Understanding pediatric virtual care experiences: Environmental scan of evaluation strategies**

3:45 PM – 4:00 PM

Speakers: Shelley Vanderhout, Catherine Dulude

**CCS2.MPM.3 OR - Incorporating AI results in clinical workflows: a human factors perspective**

4:00 PM – 4:15 PM

Speaker: Melissa Kozak

**CCS2.MPM.4 OR - Transforming Artificial Intelligence Adoption in Healthcare through Clinician Champions Education**

4:15 PM – 4:30 PM

Speakers: Dr. David Wiljer, Bemnet Teferi

**MULTI TRACK****CCS3.MPM Evaluation + Artificial Intelligence and Automation**

3:30 PM – 4:30 PM | Pod 3

3 Subsessions

**CCS3.MPM.1 OR - A qualitative exploration of a health information system implementation**

3:30 PM – 3:45 PM

Speaker: Christine Heidebrecht

**CCS3.MPM.2 OR - Staff perspectives after implementation of hospital information system: survey study**

3:45 PM – 4:00 PM

Speaker: Jason Nie



**CCS3.MPM.3 OR - Using AI/ML to support frontline staff in high stakes situations**

4:00 PM – 4:15 PM

Speaker: Darren Mastropaolo

**MULTI TRACK****CCS4.MPM Clinician and Provider Experiences + Artificial Intelligence and Automation**

3:30 PM – 4:30 PM | Pod 4

6 Subsessions

**CCS4.MPM.1 EP - Residents Informing Change: The Benefits of a Clinical Informatics Education**

3:30 PM – 3:35 PM

Speaker: Dr. Rageen Rajendram

**CCS4.MPM.2 EP - Key Factors Affecting Technology Adoption in Long-Term Care Homes**

3:37 PM – 3:42 PM

Speaker: Danielle Cruise

**CCS4.MPM.3 EP - Maturity Models for Clinical Information Systems: Best Practices and Implications**

3:45 PM – 3:50 PM

Speaker: Emily Ha

**CCS4.MPM.4 EP - On-demand virtual coverage — Case study of a telehospitalist program**

3:52 PM – 3:57 PM

Speaker: Cory Fry

**CCS4.MPM.7 EP - Transforming client booking and intake process through digital application automation**

4:15 PM – 4:20 PM

Speaker: Ivana Culina

**CCS4.MPM.8 EP - Utilizing Chatbots to Enable Access to Personal Health Records**

4:22 PM – 4:27 PM

Speaker: Andrea Locke

**TECHNOLOGY INNOVATION IN HEALTHCARE****CCS5.MPM Technology Innovation in Healthcare**

3:30 PM – 4:30 PM | Pod 5

2 Subsessions

**CCS5.MPM.1 P - Using research to strengthen Canadian health information system implementations**

3:30 PM – 4:00 PM

Speakers: Terence Tang, Danielle Sanagan, Chris Hayes

**CCS5.MPM.2 P - Trench Lessons: Planning, Launching and Scaling Digital Health Projects**

4:00 PM – 4:30 PM

Speakers: Abigail Carter-Langford, Melanie de Wit, Ira Parghi

**TECHNOLOGY INNOVATION IN HEALTHCARE****CCS6.MPM Technology Innovation in Healthcare**

3:30 PM – 4:30 PM | Pod 6

2 Subsessions

**CCS6.MPM.1 P - Applying High Reliability Organization Principles during Hospital Information System Implementation**

3:30 PM – 4:00 PM

Speakers: Chelsea King, Brenda Perkins Meingast, Laura Pozzobon

**CCS6.MPM.2 P - Advancing Design Methods: Developing the Digital Bridge**

4:00 PM – 4:30 PM

Speakers: Carolyn Steele Gray, Terence Tang, Michelle Nelson

## TECHNOLOGY INNOVATION IN HEALTHCARE

**CCS7.MPM Technology Innovation in Healthcare**

3:30 PM – 4:30 PM | Pod 7

1 Subsession

**CCS7.MPM.1 P - A Patient-informed Information Systems Maturity Model for Ontario Health Teams**

3:30 PM – 4:00 PM

Speakers: Dr. Ibukun Abejirinde, Cliff Ledwos, Diana Ermel

## MULTI TRACK

**CCS8.MPM Technology Innovation in Healthcare + Artificial Intelligence and Automation**

3:30 PM – 4:30 PM | Pod 8

2 Subsessions

**CCS8.MPM.1 P - Evidence2Practice Ontario: Accessible. Actionable. Adaptable.**

3:30 PM – 4:00 PM

Speakers: Dr. David M. Kaplan, Vithu Kugathasan, Michelle Cousins

**CCS8.MPM.2 P - How SickKids is Using AI to Improve Coding & Auditing**

4:00 PM – 4:30 PM

Speakers: Dr. Karim Jessa, Nicola Sahar

## PLENARY

**Host Session - Presented by Canada Health Infoway, Canadian Institute for Health Information, and Digital Health Canada**

4:30 PM – 5:30 PM | Plenary floor

Speakers: Mark Casselman, Cassie Frazer, Anne Forsyth, Abhi Kalra

## NETWORKING EVENTS

**e-Health Social Night***Sponsored by Accenture*

7:30 PM – 10:00 PM | Plenary floor

## NETWORKING EVENTS

**Networking Breakfast***Sponsored by Salesforce*

7:30 AM – 8:30 AM | Plenary floor

## PLENARY

**Plenary Session***Sponsored by Novartis*

8:30 AM – 9:30 AM | Plenary floor

Speakers: Aloha McBride, Rachel Dunscombe, Dr. Bradly Wouters,  
Andrea Marazzi, Nadia Sapiro

## NETWORKING EVENTS

**Break***Sponsored by Salesforce*

9:30 AM – 10:00 AM

## MULTI TRACK

**CCS1.TAM Accessibility = Improved Care + Analytics and Data Governance**

10:00 AM – 11:00 AM | Pod 1

4 Subsessions

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**CCS1.TAM.1 OR - Developing a system-wide telestroke network—international insights for Canada**

10:00 AM – 10:15 AM

Speaker: Cory Fry

**CCS1.TAM.2 OR - Supporting the digitization of seniors in an increasingly online/digital world**

10:15 AM – 10:30 AM

Speakers: Ran Manor

**CCS1.TAM.3 OR - BC's Provincial Approach to an Innovative Coding Solution**

10:30 AM – 10:45 AM

Speakers: Andy Yngreso, Monique Rasmussen

**CCS1.TAM.4 OR - Using Real-Time Data to Humanize Digital Front Doors for Clinics**

10:45 AM – 11:00 AM

Speaker: Keith Chung

## MULTI TRACK

**CCS2.TAM Accessibility = Improved Care + Analytics and Data Governance**

10:00 AM – 11:00 AM | Pod 2

4 Subsessions

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**CCS2.TAM.1 OR - Evidence to Practice: Perceptions of Embedding Clinical Best Practices**

10:00 AM – 10:15 AM

Speaker: Katherine McGuire

**CCS2.TAM.2 OR - Innovating to reduce unattachment in a primary care crisis**

10:15 AM – 10:30 AM

Speaker: Mona Mattei

**CCS2.TAM.3 EP - Advanced Health Analytics Platform For Primary Care**

10:30 AM – 10:35 AM

Speaker: Jorge Telchi

**CCS2.TAM.4 EP - How NHS England put a dent in specialist wait times**

10:37 AM – 10:42 AM

Speaker: Dr. Joby McKenzie

**MULTI TRACK****CCS3.TAM Accessibility = Improved Care + Evaluation**

10:00 AM – 11:00 AM | Pod 3

4 Subsessions

**CCS3.TAM.1 OR - Politics of patient portals interfere with patients' adoption of portal**

10:00 AM – 10:15 AM

Speaker: Olga Petrovskaya

**CCS3.TAM.2 OR - Unified Patient Health Experience and Data Access with Agile Mindset**

10:15 AM – 10:30 AM

Speaker: Sam Mod

**CCS3.TAM.3 OR - Promoting evidence-driven service model re-design of Remote Patient Monitoring**

10:30 AM – 10:45 AM

Speaker: Anthony Le

**CCS3.TAM.4 OR - Digital Health Evaluation: Experiences Implementing a Mental Health Support App**

10:45 AM – 11:00 AM

Speakers: Janet Vandenberg, Miria Koshy

**MULTI TRACK****CCS4.TAM Accessibility = Improved Care + Analytics and Data Governance**

10:00 AM – 11:00 AM | Pod 4

5 Subsessions

**CCS4.TAM.1 RF - Achieving Sustainability of Digital Health Innovations Through Evaluation**

10:00 AM – 10:07 AM

Speaker: Marissa Bird

**CCS4.TAM.3 RF - How Online Peer Health Communities can Complement Access to Care**

10:20 AM – 10:27 AM

Speaker: Sean Gilbert

**CCS4.TAM.4 RF - Developing a Provincial Surveillance/Support System for Survivors of Childhood Cancer**

10:30 AM – 10:37 AM

Speaker: Nida Shah

**CCS4.TAM.5 RF - Developing an interoperable data standard for primary health care**

10:40 AM – 10:47 AM

Speaker: Christine McKenzie

**CCS4.TAM.6 RF - Addressing a blind spot in Ontario's care for patients living with diabetes**

10:50 AM – 10:57 AM

Speaker: Dr. Swetha Chakravarthy

**MULTI TRACK****CCS5.TAM Accessibility = Improved Care + Analytics and Data Governance + Evaluation**

10:00 AM – 11:00 AM | Pod 5

4 Subsessions

**CCS5.TAM.1 OR - Preparing for Precision Medicine in Ontario: Environmental Scan & Assessment**

10:00 AM – 10:15 AM

Speakers: Abbas Zavar, Mobeen Lalani

**CCS5.TAM.2 OR - Building a better user experience for reporting Canadian health data**

10:15 AM – 10:30 AM

Speakers: Nicholas Gnidziejko, Shez Daya

**CCS5.TAM.3 OR - Technology Enabled FLOW: Increasing Efficiency, Happiness, and Retention**

10:30 AM – 10:45 AM

Speakers: Dr. Laura Copeland

**CCS5.TAM.4 OR - Implementing a patient portal (Opal) to remotely follow-up COVID-19 patients**

10:45 AM – 11:00 AM

Speaker: David Lessard



## MULTI TRACK

**CCS6.TAM Accessibility = Improved Care + Interoperability**

10:00 AM – 11:00 AM | Pod 6

2 Subsessions

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**CCS6.TAM.1 P - Empowering Patients; Streamlining Access to Health Information**

10:00 AM – 10:30 AM

Speakers: Pamela Smith, Nino Samson, Lynda Veeneman

**CCS6.TAM.2 OR - Achieving pan-Canadian interoperability by building a strong data standards foundation**

10:30 AM – 10:45 AM

Speaker: Anne Forsyth

## MULTI TRACK

**CCS7.TAM Accessibility = Improved Care + Interoperability**

10:00 AM – 11:00 AM | Pod 7

2 Subsessions

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**CCS7.TAM.2 OR - The current state of clinical interoperability in Canada**

10:30 AM – 10:45 AM

Speaker: Sukirtha Tharmalingam

**CCS7.TAM.3 OR - The Digital Health Landscape in Canada: Moving towards Connected Care**

10:45 AM – 11:00 AM

Speaker: Bobby Gheorghiu

## ACCESSIBILITY = IMPROVED CARE

**CCS8.TAM Accessibility = Improved Care**

10:00 AM – 11:00 AM | Pod 8

2 Subsessions

**CCS8.TAM.1 P - Data-driven path out of a health system in crisis**

10:00 AM – 10:30 AM

Speakers: Eric Beaulieu, Mark McAllister, Jim Mehan

**CCS8.TAM.2 P - Investing in Patient Empowerment and Access: The Ontario Province's Story**

10:30 AM – 11:00 AM

Speakers: Andrea Tait, Paul Holyoke, Charlene Brophy

## PUBLIC PRIVATE PARTNERSHIP

**P3 Showcase**

11:00 AM – 11:30 AM

3 Subsessions

**P3 Showcase 5: Hosted by | Novartis | Partnering to Unlock Better Cardiovascular Health in Alberta**

11:00 AM – 11:30 AM | Pod 5

Speakers: Kate Jervis, Thea Discepola

**P3 Showcase 6: Hosted by | Intrahealth | Simple EMR Solutions for Complex Health Care Challenges**

11:00 AM – 11:30 AM | Pod 6

Speaker: Dorian Prior

**P3 Showcase 8: Hosted by | CDW | Harnessing the power of data through enterprise data management**

11:00 AM – 11:30 AM | Pod 8

Speakers: Kj Burke, Phil Vokins

## NETWORKING EVENTS

**Lunch***Sponsored HH Angus & Associates Limited*

11:30 AM – 12:30 PM

## SYMPOSIA

**Sponsor Symposia**

12:30 PM – 1:30 PM

8 Subsessions

**Sponsor Symposia 1: Hosted by Microsoft | The Future of Generative AI in Healthcare**

12:30 PM – 1:30 PM | Pod 1

Speaker: Sean Murray, Lisa Carroll, Laura Pio, Harjinder Sandhu

**Sponsor Symposia 3: Hosted by Fortinet | Protecting healthcare with the Fortinet Security Fabric**

12:30 PM – 1:30 PM | Pod 3

Speakers: Foad Godarzy, Carlos Augusto

**Sponsor Symposia 4: Hosted by NTT DATA | Bringing AI to the frontline of healthcare**

12:30 PM – 1:30 PM | Pod 4

Speaker: John Frownfelter, Carole Piovesan, Trevor Anderson

**Sponsor Symposia 5: Hosted by Accenture | Using Digital Tools to Reduce Administrative Burden in Primary Care**

12:30 PM – 1:30 PM | Pod 5

Speakers: Joanne Templeton, Dr. Mohamed Alarakhia, Jennifer Sheils, Dr. Payal Agarwal, Kimberly Moran

**Sponsor Symposia 6: Hosted by ServiceNow | Digital Transformation in Healthcare**

12:30 PM – 1:30 PM | Pod 6

Speaker: Mike Luessi

**Sponsor Symposia 7: Hosted by OntarioMD | Using AI to Transform Physician Practice**

12:30 PM – 1:30 PM | Pod 7

Speakers: Robert Fox, Chandi Chandrasena, Christopher Sulway, Simon Ling

**Sponsor Symposia 8: Hosted by Salesforce | Stronger Together: Strategic Partnerships Advancing British Columbia's Digital Health Strategy***Hosted by Salesforce*

12:30 PM – 1:30 PM

Speakers: Karen Hay, Erin O'Halloran, Shannon Malovec, Michael Tatto

**MULTI TRACK****CCS1.TPM Mental Health & Addictions + Education**

1:30 PM – 2:30 PM | Pod 1

4 Subsessions

**CCS1.TPM.1 OR - Data is Power: Building Accessible Youth Mental Health Data Dashboards**

1:30 PM – 1:45 PM

Speaker: Darren Mastropaolo

**CCS1.TPM.2 OR - Improving Quality and Equity: Assessment Framework for Mental Health Apps**

1:45 PM – 2:00 PM

Speakers: Sapna Wadhawan, Kelsey Kavic

**CCS1.TPM.3 OR - Creating inclusive virtual learning spaces for Health Information Systems education**

2:00 PM – 2:15 PM

Speakers: Dr. David Wiljer, Inaara Karsan

**CCS1.TPM.4 OR - Digital Health Literacy Skill Building Program for Multicultural Older Adults**

2:15 PM – 2:30 PM

Speaker: Jamie Vanden Broek

**MULTI TRACK****CCS2.TPM Technology Innovation in healthcare + Education**

1:30 PM – 2:30 PM | Pod 2

4 Subsessions

**CCS2.TPM.1 OR - The Virtual Health Atlas: Accelerated Prototyping on New Terrain**

1:30 PM – 1:45 PM

Speakers: Emily Chan, Amir Rasheed

**CCS2.TPM.2 OR - Digital Tools in a Pandemic Setting - Exposure and Outbreak Management**

1:45 PM – 2:00 PM

Speakers: Nicole Chevarie, Jennifer Sheils

**CCS2.TPM.3 OR - The Emerging Role of Podcasting for Pharmacists' Medical Education**

2:00 PM – 2:15 PM

Speaker: Aaron Sihota

**CCS2.TPM.4 OR - Best Practices for Delivering Virtual Health Information System Training**

2:15 PM – 2:30 PM

Speakers: Katharine Fur, Katrina Longfield

## MULTI TRACK

**CCS3.TPM Accessibility = Improved Care + Technology Innovation in healthcare + System Integrations and Governance**

1:30 PM – 2:30 PM | Pod 3

3 Subsessions

**CCS3.TPM.1 OR - A Journey Shared: Achieving Digital Transformation Through Strategic Vendor Partnerships**

1:30 PM – 1:45 PM

Speakers: Alistair Forsyth, Al Hamilton

**CCS3.TPM.2 P - Digital identity: access to health information using BC Services Card**

1:45 PM – 2:15 PM

Speakers: Pamela Smith, Nino Samson

**CCS3.TPM.4 OR - eCOLLAB: An interactive tool to explore Quebec's digital health ecosystem**

2:15 PM – 2:30 PM

Speaker: Kamran Afzali

## MULTI TRACK

**CCS4.TPM Technology Innovation in healthcare + Education**

1:30 PM – 2:30 PM | Pod 4

4 Subsessions

**CCS4.TPM.1 OR - Data Ecosystem for Smart Home Technology to Support Healthy Aging**

1:30 PM – 1:45 PM

Speaker: Kang Wang

**CCS4.TPM.2 OR - Watchman 2.0: Expansion of a testicular cancer survivorship platform**

1:45 PM – 2:00 PM

Speakers: Tiffane Anandarajan, Carley Langleben

**CCS4.TPM.3 RF - Optimizing digital care capacity: Innovative approaches to Digital Health education**

2:00 PM – 2:07 PM

Speaker: Glynda Rees

**CCS4.TPM.4 OR - Current State of pediatric referrals and E-Consults in Ontario**

2:15 PM – 2:30 PM

Speaker: Brynn O'Dwyer

**MULTI TRACK****CCS5.TPM Virtual Community Care and Telehealth Strategies + System Integrations and Governance**

1:30 PM – 2:30 PM | Pod 5

4 Subsessions

**CCS5.TPM.1 OR - The patient at the heart of his remote monitoring**

1:30 PM – 1:45 PM

Speakers: Vincent Beauregard, Sabrina Lapointe

**CCS5.TPM.2 OR - Care Model Analysis of Asynchronous Secure Messaging across Medical Departments**

1:45 PM – 2:00 PM

Speaker: Taylor Pratt

**CCS5.TPM.3 OR - New approaches to capital resource allocation in digital health**

2:00 PM – 2:15 PM

Speakers: Duska Kennedy, Phil Shin

**CCS5.TPM.4 OR - Making Systematic Change to Improve Access to Care: Implementing eReferral**

2:15 PM – 2:30 PM

Speakers: Alexis Villa, Steven Budhu

**MULTI TRACK****CCS6.TPM Virtual Community Care and Telehealth Strategies + Technology Innovation in healthcare**

1:30 PM – 2:30 PM | Pod 6

3 Subsessions

**CCS6.TPM.1 P - How virtual care in Canada may change in the future**

1:30 PM – 2:00 PM

Speakers: Dr. Joby McKenzie, Dr. Stacey Lovo

**CCS6.TPM.2 OR - Do not pass Go! Clinical Transformation of Ontario Jails**

2:00 PM – 2:15 PM

Speakers: Theo Goh, Stephanie Brooks

**CCS6.TPM.3 OR - Mastering content through digital transformation**

2:15 PM – 2:30 PM

Speakers: Sandro Serino, Christina Hay

**MULTI TRACK****CCS7.TPM Virtual Community Care and Telehealth Strategies + Technology Innovation in healthcare**

1:30 PM – 2:30 PM | Pod 7

3 Subsessions

**CCS7.TPM.1 OR - Asynchronous secure messaging: A comparative analysis across five Canadian provinces**

1:30 PM – 1:45 PM

Speaker: Miria Koshy



**CCS7.TPM.2 OR - Removing Key Irritants When Delivering Hybrid In-Person and Virtual Care**

1:45 PM – 2:00 PM

Speaker: Keith Chung

**CCS7.TPM.3 OR - Designing a culturally appropriate solution for Mi'kmaw language interpretation services**

2:00 PM – 2:15 PM

Speakers: Sharon Rudderham, Tim Guest

**MULTI TRACK****CCS8.TPM Virtual Community Care and Telehealth Strategies + Technology Innovation in healthcare**

1:30 PM – 2:30 PM | Pod 8

4 Subsessions

**CCS8.TPM.1 OR - Community Virtual Care: Enhancing In-person Care with Virtual Care**

1:30 PM – 1:45 PM

Speaker: Lisa Saffarek

**CCS8.TPM.2 OR - Overcoming language barriers: Enabling medical interpretation for Diagnostic Imaging Services**

1:45 PM – 2:00 PM

Speakers: Jeff Vandersteen, Chris Carvalho

**CCS8.TPM.3 OR - Chatbot for Type 1 Diabetes Care Transitions: Co-Design and Development**

2:00 PM – 2:15 PM

Speaker: Madison Taylor

**CCS8.TPM.4 OR - Heart & Stroke and Shoppers Drug Mart partner to tackle Hypertension**

2:15 PM – 2:30 PM

Speakers: Brianne McVeigh, Darlene Sagolili

## NETWORKING EVENTS

**Break**

2:30 PM – 3:00 PM

## MULTI TRACK

**CCS1.TPM Patient Experience, Engagement, and Outcomes + Clinician and Provider Experiences**

3:00 PM – 4:00 PM | Pod 1

4 Subsessions

**CCS1.TPM.1 OR - Keeping patients out of the hospital: eNotifications' potential role**

3:00 PM – 3:15 PM

Speaker: Timothy Jason

**CCS1.TPM.2 OR - Health Equity Impact Assessment Digital Health Supplement: Development and validation**

3:15 PM – 3:30 PM

Speaker: Amanda Gambin

**CCS1.TPM.3 OR - Smartphone Application to Stratify and Manage Coronary Artery Disease Patients**

3:30 PM – 3:45 PM

Speaker: Hassan Mir

**CCS1.TPM.4 OR - Smartphone Application for Emergency Healthcare Communication**

3:45 PM – 4:00 PM

Speaker: Hassan Mir

## MULTI TRACK

**CCS2.TPM Patient Experience, Engagement, and Outcomes + Clinician and Provider Experiences**

3:00 PM – 4:00 PM | Pod 2

3 Subsessions

**CCS2.TPM.1 OR - HHM pathway to support patients with high BP in ED**

3:00 PM – 3:15 PM

Speakers: Karen Tran, Meagan Mak

**CCS2.TPM.2 OR - Active Assisted Living, the Continuum of Care, and Data Governance**

3:15 PM – 3:30 PM

Speaker: Gaya Bin Noon

**CCS2.TPM.4 OR - From Website to Bedside - Next Generation Clinical Knowledge Exchange**

3:45 PM – 4:00 PM

Speakers: Kyla Pongratz, Dr. Marianne Morgan

## MULTI TRACK

**CCS3.TPM Patient Experience, Engagement, and Outcomes + Clinician and Provider Experiences**

3:00 PM – 4:00 PM | Pod 3

5 Subsessions

**CCS3.TPM.1 EP - Evaluating Client and Provider Experiences of Virtual Mental Health Care**

3:00 PM – 3:05 PM

Speaker: Anne Kirvan

**CCS3.TPM.2 EP - Respect: A patient-enhanced virtual health competency framework for clinicians**

3:07 PM – 3:12 PM

Speaker: Ben Lee

**CCS3.TPM.3 EP - The impact of eHealth on relationships in primary care**

3:15 PM – 3:20 PM

Speaker: Meena Ramachandran

**CCS3.TPM.4 EP - Digitally Mediated Therapeutic Relationships in Primary Care**

3:22 PM – 3:27 PM

Speaker: Carolyn Steele Gray

**CCS3.TPM.5 OR - Secure messaging models in specialist care at an ambulatory hospital**

3:30 PM – 3:45 PM

Speaker: Vess Stamenova

**MULTI TRACK****CCS4.TPM Patient Experience, Engagement, and Outcomes + Mental Health & Addictions**

3:00 PM – 4:00 PM | Pod 4

6 Subsessions

**CCS4.TPM.1 EP - Patient Perspectives on Virtual Medical Consultations**

3:00 PM – 3:05 PM

Speaker: Carley Langleben

**CCS4.TPM.2 EP - Capturing the Sense of Social Connectedness using Digital Health Applications**

3:07 PM – 3:12 PM

Speaker: Joanna Hong

**CCS4.TPM.3 EP - Evaluating the Uptake of a Patient Digital Identity Service**

3:15 PM – 3:20 PM

Speaker: Oluwatoni Makanjuola

**CCS4.TPM.4 EP - Virtual Interpretation: Supporting With Equitable Access to Healthcare**

3:22 PM – 3:27 PM

Speaker: Stephanie Rintoul

**CCS4.TPM.6 RF - Single digital therapeutic solution for comorbid chronic conditions amplifies outcomes**

3:40 PM – 3:47 PM

Speaker: Dr. Joby McKenzie

**CCS4.TPM.7 RF - BC- Low barrier Toxic Drug and Health Alerts**

3:50 PM – 3:57 PM

Speaker: Lisa Lawson

**MULTI TRACK****CCS5.TPM Clinician and Provider Experiences + Patient Experience, Engagement, and Outcomes + Mental Health & Addictions**

3:00 PM – 4:00 PM | Pod 5

6 Subsessions

**CCS5.TPM.1 RF - Best Practice for Multi-Site Hospital Information System Go-Live Support Structures**

3:00 PM – 3:07 PM

Speaker: Chelsea King

**CCS5.TPM.2 RF - A digital first team-based primary care model - lessons for Canada**

3:10 PM – 3:17 PM

Speaker: Dr. Joby McKenzie

**CCS5.TPM.3 RF - Delivering solutions through a service design and user experience lens**

3:20 PM – 3:27 PM

Speaker: Pamela Smith

**CCS5.TPM.4 EP - A Review of Commercially Available Opioid Use Disorder Digital Technologies**

3:30 PM – 3:35 PM

Speaker: Sana Junaid

**CCS5.TPM.5 EP - Realizing reach and benefit of population-level digital mental health applications**

3:37 PM – 3:42 PM

Speaker: Bilal Khan, MPH

**CCS5.TPM.6 EP - Information and communication technology-based interventions for suicide prevention implemented in clinical settings**

3:45 PM – 3:50 PM

Speaker: Dr. Lydia Sequeira

**MULTI TRACK****CCS6.TPM Patient Experience, Engagement, and Outcomes + Mental Health & Addictions**

3:00 PM – 4:00 PM | Pod 6

3 Subsessions

**CCS6.TPM.1 P - Digital Health Promotion During the Pandemic: Results from Canada's MissionVAV.com**

3:00 PM – 3:30 PM

Speaker: Steven Grover

**CCS6.TPM.2 OR - Giving Youth a Voice: Co-designing a Peer Support Digital Platform**

3:30 PM – 3:45 PM

Speakers: Alisa Simon, Andr anne Deschamps

**CCS6.TPM.3 OR - Woebot: Delivering CBT to reduce depressive/anxiety symptoms in Ontario students**

3:45 PM – 4:00 PM

Speakers: Hamza Malik, Shaaf Farooq

**MULTI TRACK****CCS7.TPM Clinician and Provider Experiences + Mental Health & Addictions**

3:00 PM – 4:00 PM | Pod 7

3 Subsessions

**CCS7.TPM.1 P - The Art of Practicing Medicine: Rekindling Physicians' Passion**

3:00 PM – 3:30 PM

Speakers: Chandi Chandrasena, Dr. Keith Thompson

**CCS7.TPM.2 OR - Virtual Mental Health Team Supporting Indigenous People's Mental Health and Wellness in Alberta**

3:30 PM – 3:45 PM

Speaker: Michelle Hoeber

**CCS7.TPM.3 OR - Nothing For Us Without Us: Developing Solutions for Equity-Deserving Populations**

3:45 PM – 4:00 PM

Speaker: Deanna Dunham

## CLINICIAN AND PROVIDER EXPERIENCES

**CCS8.TPM Clinician and Provider Experiences**

3:00 PM – 4:00 PM | Pod 8

2 Subsessions

**CCS8.TPM.1 P - How Alberta Improved Care Through Informational Continuity**

3:00 PM – 3:30 PM

Speakers: Michael Craig, Dr. Chris Hobson, Dr. Allen Ausford

**CCS8.TPM.2 P - Positive Disruption: A New EMR Model for Health Care**

3:30 PM – 4:00 PM

Speakers: Robert Fox, Rod Burns, Keith White

## PLENARY

**Closing Ceremonies and Keynote***Sponsored by Novartis*

4:00 PM – 5:00 PM | Plenary floor

Speakers: Dr. James Makokis, Victoria Tenasco-Commanda



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