

EXHIBIT GENERAL TERMS & CONDITIONS

ICS International Conference Services Ltd. is the official Conference Secretariat for e-Health 2018.

1. Acknowledgment

By submitting an Order Form, the exhibitor acknowledges the present "General Terms & Conditions for Exhibitors", the domiciliary rights, and the rules and regulations of the event venue as binding. Upon completion of the exhibit space rental, the applicant will receive access to the Exhibitor Manual.

2. Registration

Submission of the Order Form is legally binding and not an inquiry. The Hosts and the Conference Secretariat reserve the right to reject an exhibit Order Form at any time. Exhibit opportunities may be changed or substituted without notice.

3. Inclusions

Exhibit space rental does not include any of the following: carpet, electricity, internet connection, labour, shipping or any other services. Once your Order Form has been processed, the Exhibitor Manual will be sent, which includes order forms for these services.

4. Exhibit Space Assignment

a) Initial exhibit space assignment

Exhibit space assignments will be made by the Hosts and/or Conference Secretariat in keeping, where possible, with the preferences and priorities indicated by the exhibitor.

b) Relocation

An exhibit may only be relocated for obligatory reasons. A relocation notice shall be given. In case of relocation of the initial exhibit space assigned, the exhibitor agrees that it has no right to cancel its participation or to claim damages from the Hosts and the Conference Secretariat.

c) Exhibitor, Co-Exhibitor and Third Party

The exhibitor is not authorized to sublease or relinquish, in whole or in part, the assigned exhibit space to a third party. Parent companies, affiliates, and subsidiaries are exceptions. Any agency representing a technical or professional exhibitor must submit their client's name, contact information, and signature with their Order Form.

d) Floorplan

The floorplan is a working draft and changes may be made up until one (1) week prior to the event. No warranties, either expressed or implied are made with respect to the floorplan. It is the sole responsibility of the exhibitor to verify all dimensions and locations.

5. Exhibit Construction

The exhibitor is liable for any damage it causes to building, floors, walls, columns, and to standard exhibit equipment. Under no circumstances may the weight of any equipment or exhibit material exceed the maximum floor load weight of the Exhibit Hall. The exhibitor accepts full and sole responsibility for any injury or damage to persons or property resulting from failure, knowingly or otherwise, to distribute the load of his exhibit material to conform to maximum floor loading specifications. All exhibits must comply with all regulation established by the safety authorities. The exhibitor should not operate in a way that violates the rights of another exhibitor. In particular, they may not obstruct the view or interfere with the traffic of other exhibitors. If exhibit plans are revised after approval has been sent, the revised plans need to be re-submitted for approval as soon as possible. The Conference Secretariat has the right to dispose of the exhibit at its own discretion, if the exhibitor has not commenced construction/decoration one hour prior to event opening. The exhibitor is not entitled to damage claims.

6. Advertisements, Sales Activities and Presentations

The exhibitor may display products that they have manufactured. They agree to confine all products, service demonstrations and other sales activities to the limits of the contracted exhibit space and within the maximum height set by Venue. Distribution of any material is likewise limited to said exhibit space. Exceptions may be given by the Conference Secretariat in writing. The exhibitor may not accept cash, cheques or credit cards for merchandise in the Exhibit Hall; however, orders may be taken. Exhibitors electing to take orders must do so in a manner consistent with the professional nature of the exhibition.

7. Giveaways, Contests and Raffle Drawings

The use of games of chance, lottery devices, musical instruments and other sideshow practices is permitted only with written agreement from the Conference Secretariat. Giveaways should be educational in nature and must be pre-approved by the Conference Secretariat.

8. Food and Beverage

All food and beverage must be arranged through the venue and must be contained within the exhibit space. Ordering information can be found in the Exhibitor Manual.

9. Sound and Light Restrictions

The use of amplifiers, musical performances and any other sound generating equipment - even for advertising purposes - requires an advanced written approval from the Conference Secretariat. Noisy demonstrations may be restricted or prohibited after permission if such demonstrations are considered a disruption of the general order of the event. Earphones should be provided, or devices should be enclosed in a special sound-proof booth. Flashlights and revolving light equipment are prohibited. Lights from one exhibit should not disturb or damage other booths.

10. Exhibit Personnel

Each exhibitor will receive two (2) complimentary staff registrations for every booth purchased in the event; if not outlined any different in the Exhibitor Manual. Exhibit staff registrations grant access to the Exhibit Hall. Further privileges may be described in the Exhibitor Manual. Once full payment is processed, the exhibitor will receive a link to an online form to register exhibit staff and book their accommodation. Badge pick-up will occur during exhibitor registration. No person will be admitted to the Exhibition area without a badge. The exhibitor agrees to maintain a staff in its exhibit space during welcome reception, networking breaks and overall show hours.

11. Liability Insurance and Security

The Exhibit Hall will be locked and/or guarded during non-show hours. The exhibitor will not be allowed to enter the Exhibit Hall during non-show hours without prior consent from the Conference Secretariat. The Hosts, the Conference Secretariat and its affiliates do not bear any insurance risk and will not be held responsible for the loss, theft or damage to exhibitor supplies at all times. The exhibitor must secure appropriate liability/loss insurance at their own expense. The Conference Secretariat requires all exhibitors to provide proof of liability insurance prior to move-in. Full coverage has to be in effect for the event. The Exhibitor Manual will specify interest insured et al.

12. Force Majeure

If the event is cancelled for any reason beyond the control of the Hosts and the Conference Secretariat, the latter shall not be liable for any expenses incurred by the exhibitor and shall have no other liability to the exhibitor than the refund of that portion of the rent actually received.

13. Amendments & Severability Clause

Additional agreements are only legally binding if they are made in writing and are confirmed with the Conference Secretariat. The "General Terms & Conditions for Exhibitors", the Exhibitor Manual, and the Order Form will remain valid even if individual conditions should become invalid. The respective condition must then be replaced by a condition that corresponds as far as possible to the original purposes.

14. Cancellation/Rescission

a) By the exhibitor:

Please see the Order Form.

b) By the Hosts and the Conference Secretariat:

The exhibitor will be deemed to be in default, if and whenever the exhibitor fails to perform any material condition of this contract; refuses to abide by the show rules and regulations; fails to install his product in exhibit space within the times set for opening exhibits; fails to pay any amount of the contract price for exhibit space on dates specified; becomes bankrupt or insolvent or takes the benefit of any act now or hereafter in force for bankrupt or insolvent debtors or files any proposal or makes an assignment for the benefit of creditors or any arrangement or compromise; is appointed a receiver/manager for the exhibitor's property; has any steps taken or any action or proceedings instituted by the exhibitor or by any other party to dissolve, wind up or liquidate exhibitor or its assets, then the Hosts and the Conference Secretariat has the immediate right to repossess the space and expel all persons and remove all property from the space, in addition to any other rights or remedies available to it. In addition, the Hosts and the Conference Secretariat shall have the right to rent the space to others and any amount or amounts paid by the exhibitor to the Hosts and the Conference Secretariat as part of the contract price for the space may be retained by the Hosts and the Conference Secretariat as liquidated damages.