

Meet the Experts Using Technology to Realize Their Vision for Enhanced Patient Care



Mobile Diabetes/ Wound Care Self-Management in a Community Care Model

Presented By: Zarah Von Schober, Bayshore HealthCare Ltd, Clinical Quality
Session Date: Wednesday, June 7, 2017

Wound care management is a challenge for Canada's health-care and community home care systems. Wounds are common manifestations of several chronic conditions and can cause pain, infections, hospitalizations, and decreased quality of life. With chronic condition rates increasing by 14% annually, the burden of wound care management is expected to proliferate. The application of e-Health from clinical settings into community care through the unification of neoteric principles of e-Health, the dogma of community self-management care, and deep-rooted best practice guidelines can curb the growing burden of wound care management from the individual level to the systemic



Leveraging Data to Drive Improvement: Reducing Residential Care Bed Turnaround Time

Presented By: Fiona Fiddick, Island Health
Session Date: Wednesday, June 7, 2017

There is wide variation in vacancy turnaround times (TAT) for residential care (RC) beds in Vancouver Island health Authority (VIHA). This is an access and flow issue for patients awaiting RC. By combining analytic tools with process improvement methodologies TAT can be reduced resulting in smoother flow, timelier access and enhanced patient safety and experience. This project demonstrates how analytics and reporting systems can drive process improvements in healthcare.



LTC eConnect: Advancing Clinical Interoperability in Ontario's LTC Sector

Presented By: Dean Jin, Ontario Long Term Care Association
Session Date: Tuesday, June 6, 2017

The purpose of the Long Term Care (LTC) eConnect Project is to enable clinical interoperability between LTC clinical information systems and Ontario's Electronic Health Record (EHR). 20,000 clinical users will have seamless access to EHR data so they can improve the quality and timeliness of care for some of the province's most vulnerable residents. Ontario's Long Term Care sector includes 630 Long Term Care homes providing care for approximately 100,000 residents with approximately 60,000 clinical and non-clinical staff at a cost of almost \$4B per year.



Home Health Monitoring Implementation in BC: Lessons from TEC4Home

Presented By: Kendall Ho, University of British Columbia, Emergency Medicine
Session Date: Tuesday, June 6, 2017

The Telehealth for Emergency-Community Continuity of Care Connectivity via Home monitoring (TEC4Home) project aims to demonstrate that home health monitoring supports safe discharge of patients with heart failure (HF) from hospital to home and fosters high quality convalescence, thereby reducing emergency department (ED) revisits, and improving patients' quality of life. This abstract focuses on the change management approach and lessons learned to date as TEC4Home is implemented within a health authority.



Manitoba's Home Clinics: Aligning Continuity of Care, ICT and Remuneration

Presented By: Michelle O'Keefe, Manitoba Health, Seniors and Active Living, Primary Health Care Branch
Session Date: Monday, June 5, 2017

Manitoba is implementing a Home Clinic model to support primary care clinics in providing their patients with comprehensive, continuous, and coordinated care. Ensuring Manitobans have a Home Clinic, which serves as the home base for the majority of their primary care needs, is a key step towards achieving a longer-term vision of a robust, equitable, and accessible primary care system. Home Clinics are based on the model described in the 2011 College of Family Physicians of Canada publication, A Vision for Canada, Family Practice, The Patient's Medical Home.



Extending Wound Care Teleassistance to the Patient's Home

Presented By: Jonathan Lapointe, CIUSSS de l'Estrie- CHUS, Centre de Coordination de la Télésanté
Session Date: Monday, June 5, 2017

In October 2009, the CeCoT (Centre de Coordination de la Télésanté du CIUSSS de l'Estrie - CHUS) which is part of the CIUSSS de l'Estrie - CHUS, launched its first Wound Care Teleassistance service (WCT) This service aims at improving access and care for patients needing complex wound care. Built on standardized methods and grounded in a clinical network of specially trained nurses, the WCT service model is unique in Canada. In 2016, 47 health facilities were using it with over 3700 virtual clinics completed since the launch of the service.