

Improving Care and Analytics through CDM-QIP

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eHealth Saskatchewan

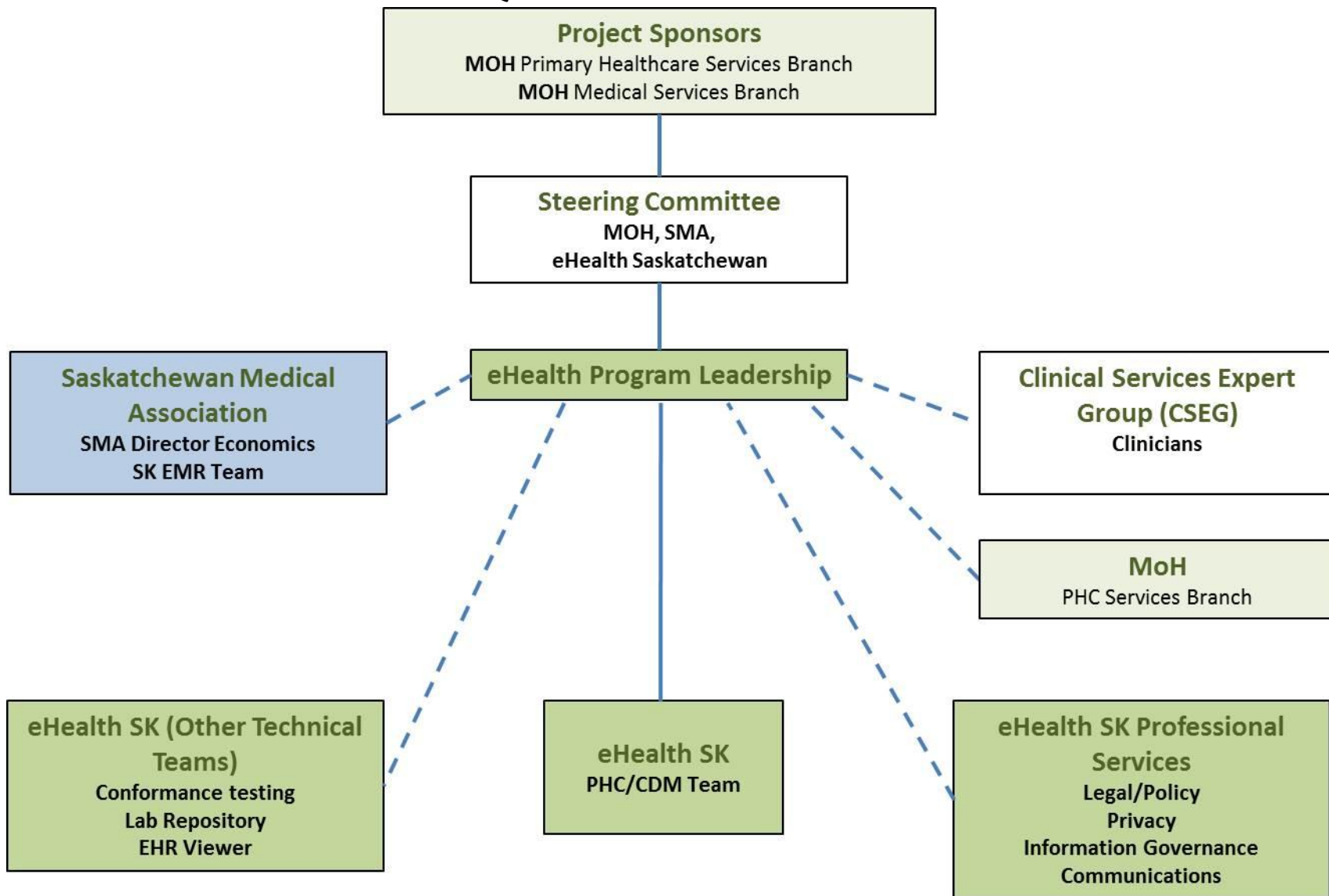
Douglas Dombrosky
Saskatchewan Medical Association

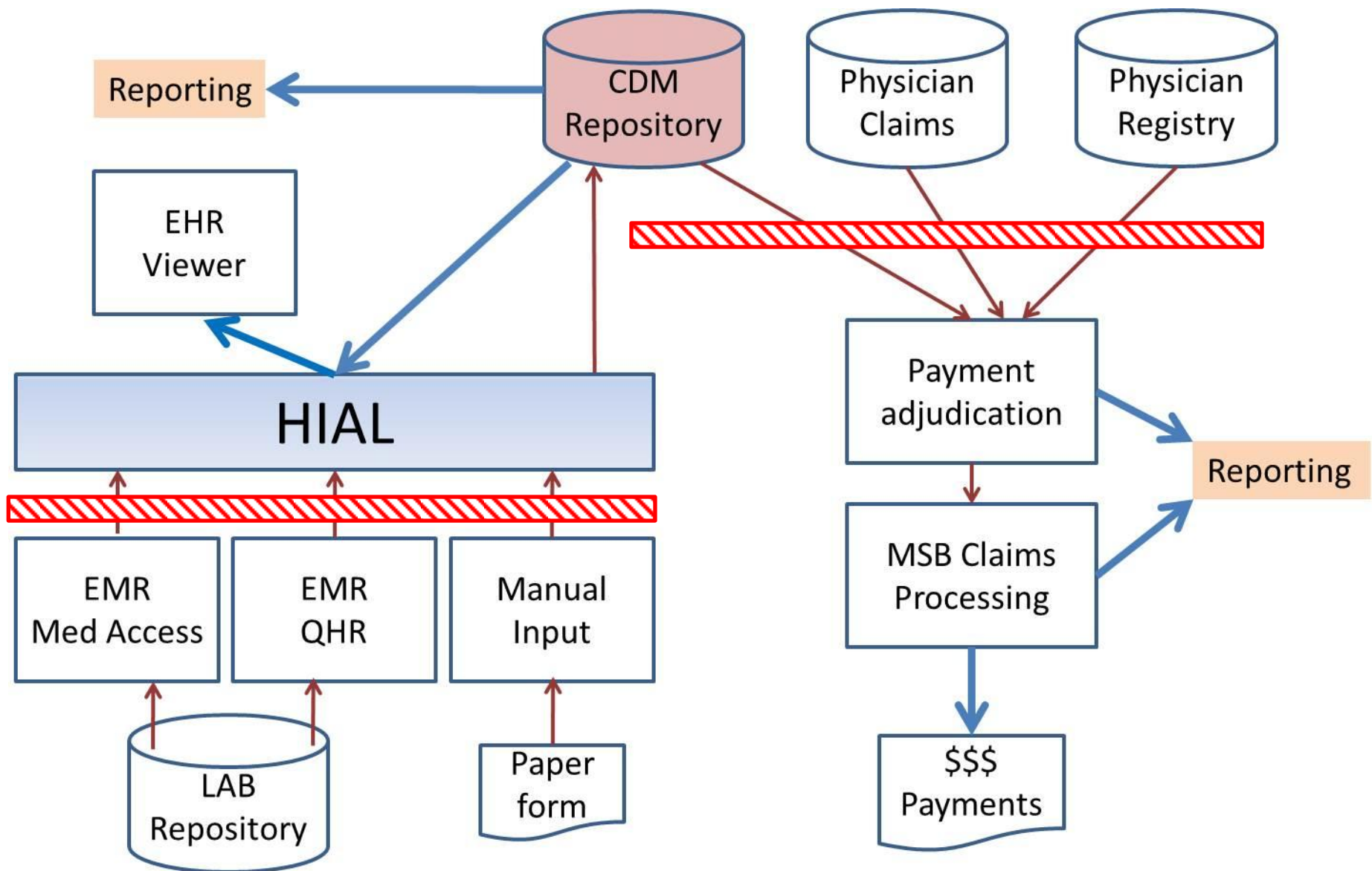
Chronic Disease Management Quality Improvement Program

Continuous improvement of chronic disease management in Saskatchewan

- CDM visit flow sheets standardized, evidence-based and reflect best practice
 - Phase 1: Diabetes and Coronary Artery Disease
 - Phase 2: Heart Failure and COPD
 - Phase 3: Two conditions to be decided
- Reports to support optimal care
- Track patients due for follow-up and tests
- CDM-QIP payments to participating physicians

CDM-QIP - Governance





CDM-QIP implementation

- Clinician engagement – incentives, training, support
- Managing the program
 - requirements from CSEG
 - vendor management
 - testing
 - delivery and change management
 - communication and support
 - enhancement according to new clinical guidelines


SK CDM-QIP Diabetes Flow Sheet

Type of Diabetes: <input type="checkbox"/> Type 1 <input type="checkbox"/> Type 2 <input type="checkbox"/> Other _____ Date Diagnosed / Duration DM:		Patient Name:		
Co-morbidities: <input type="checkbox"/> Hypertension <input type="checkbox"/> CAD <input type="checkbox"/> Mental Health Condition <input type="checkbox"/> Dyslipidemia <input type="checkbox"/> PAD <input type="checkbox"/> Other _____ <input type="checkbox"/> CKD – stage ____ <input type="checkbox"/> CVA _____		Date of Birth:		
		HSN:		
		Date:	Date:	
Lifestyle	Nutrition/Diet review			
	Physical Activity (Aerobic 150 mins/week, Resistance 2-3x/week)			
	Smoking Status (If Smoker, indicate actively quitting; contemplating quitting; no plan to quit; or relapse) <input type="checkbox"/> Non-smoker <input type="checkbox"/> Ex-smoker <input type="checkbox"/> Smoker: _____	<input type="checkbox"/> Non-smoker <input type="checkbox"/> Ex-smoker <input type="checkbox"/> Smoker: _____	<input type="checkbox"/> Non-smoker <input type="checkbox"/> Ex-smoker <input type="checkbox"/> Smoker: _____	
	Smoking Cessation Advice (if required)	<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	
Glycemic Control	A1C (target $\leq 7\%$ or _____)	test date result	test date result	
	Glycemic Therapy	<input type="checkbox"/> Diet alone <input type="checkbox"/> Oral agents <input type="checkbox"/> Insulin <input type="checkbox"/> Other	<input type="checkbox"/> diet alone <input type="checkbox"/> oral agents <input type="checkbox"/> insulin <input type="checkbox"/> other	<input type="checkbox"/> diet alone <input type="checkbox"/> oral agents <input type="checkbox"/> insulin <input type="checkbox"/> other
	Diabetes medications (Drug names/dosages)			
	Therapy adherence/comments			
	BG record review (do annual glucose meter/lab comparison)			
	Hypoglycemic episodes (consider frequency / pattern / effect on driving)			
Weight (kg) / Height (cm)				
B.P. (target <130/80)				
Patient at increased risk for CVD? (if YES consider vascular protective medication)		<input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> Yes <input type="checkbox"/> No	

		DOS: 06/01/2016		Select Recent Values	Show All
		Next Due	Current Value		
Subjective	Subjective Note		Add Comment		
DM History	Date of Diagnosis			<input type="text"/>	
	Diabetes Type			<input type="text"/> <input type="text"/>	
CAD History and Interventions	Myocardial infarction			<input type="text"/> <input type="text"/>	
	Unstable angina			<input type="text"/> <input type="text"/>	
	Chronic stable angina			<input type="text"/> <input type="text"/>	
	PCI/stent			<input type="text"/> <input type="text"/>	
	CABG			<input type="text"/> <input type="text"/>	
	Ejection Fraction			<input type="text"/>	
Glycemic Control	Goal A1C			<input type="text"/> <input type="text"/>	
	Hemoglobin A1C			<input type="text"/> <input type="text"/> CDA Clinical Practice Guidelines - A1C Target	
	Glycemic Therapy			<input type="checkbox"/> Diet alone <input type="checkbox"/> Oral anti-hyperglycemics <input type="checkbox"/> Insulin <input type="checkbox"/> Other Comments <input type="text"/>	
	Insulin Prescription Tool			Insulin Prescription Tool	
	Basal insulin			<input type="text"/> <input type="text"/>	
	Prandial insulin			<input type="text"/> <input type="text"/>	
	Type 2 diabetes therapy			CDA Clinical Practice Guidelines - Pharmacotherapy for Type 2 Diabetes	
	Blood glucose records reviewed			<input type="text"/>	
	Hypoglycemic episodes			<input type="text"/> Note <input type="text"/>	
Glycemic therapy comments/adherence			Add Comment		
CAD symptoms since last visit	Angina class (CCS)			<input type="text"/> <input type="text"/>	
	Palpitations			<input type="text"/> Add Comment	
	Dyspnea			<input type="text"/> Add Comment	
	Dizziness			<input type="text"/> Add Comment	
	Swelling			<input type="text"/>	

SK CDM Flow Sheet

CDM Alerts

 No CDM bill in the last 3 months.



Patient has:

- Diabetes Mellitus (65B)

- Heart Failure (67B)

- COPD (68B)

  *Approve CDM-QIP indicators for extract? ☒ Yes ☐ No

Diabetes History



DM Date of Diagnosis 1988

Diabetes Type Type 2

HF History

Type of HF HF-REF

HF Date of Diagnosis 2010

Ejection Fraction 38

%

14-Nov-2013


COPD History

COPD Date of Diagnosis 2012

Spirometry confirmation of diagnosis Yes

Subjective Notes

Glycemic Control

 A1C up to date (less than 6 months old)



Goal A1c ☒ <= 7% ☐ 7.1% - 8.5% ☐ Other



Hemoglobin A1c 6.6

%

19-Feb-2016



Reference: [CDA Clinical Practice Guidelines: Individualizing your Patients A1C Target](#)

Glycemic therapy ☐ Diet alone ☐ Oral anti-hyperglycemics ☐ Insulin ☐ Other



Consider metformin therapy. Patient has Type 2 DM.



Reference: [CDA Insulin Prescription Tool](#)

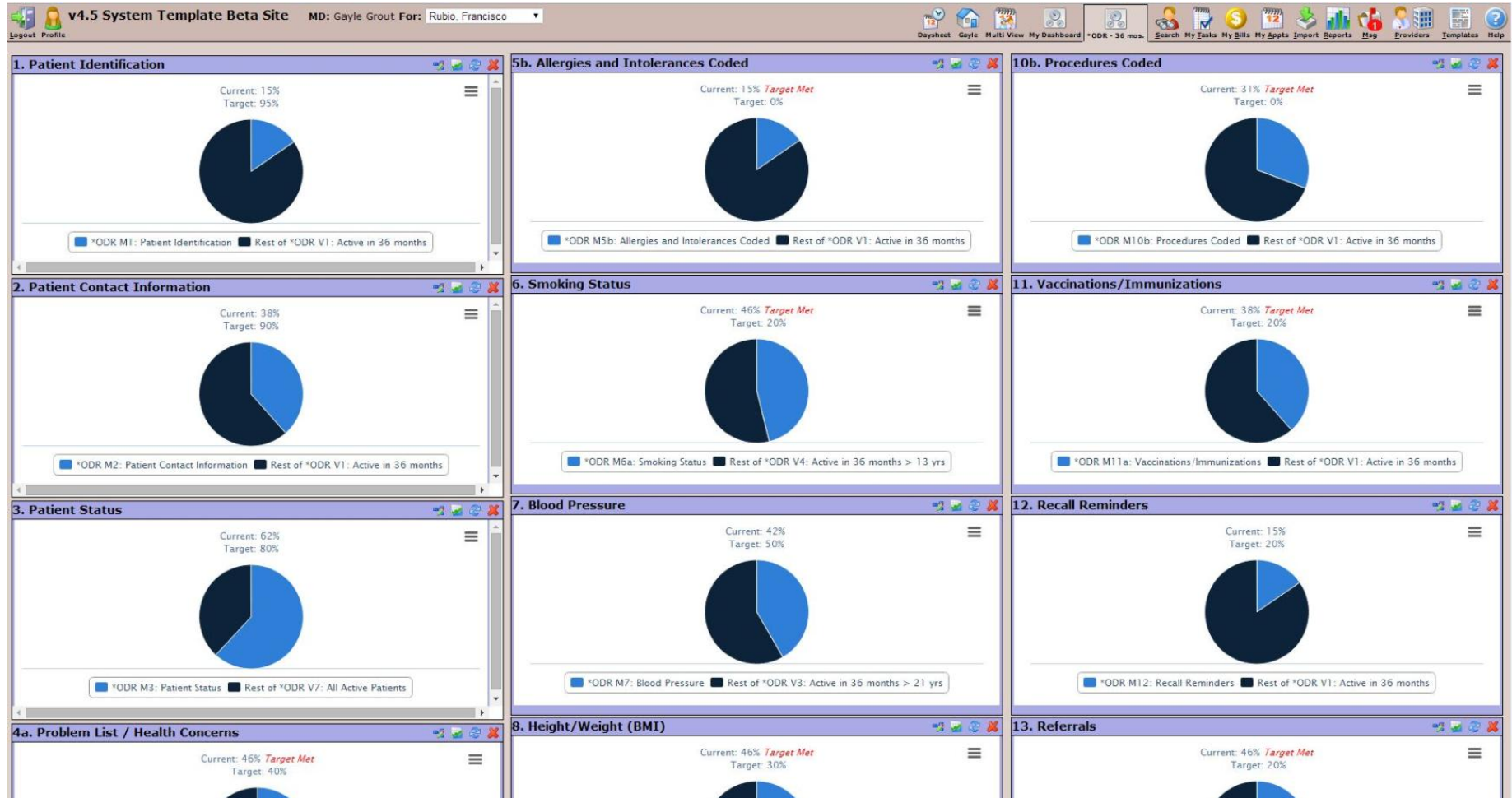


Reference: [CDA Clinical Practice Guidelines: Pharmacotherapy for Type 2 Diabetes](#)



Blood glucose records reviewed ☐ Yes ☐ No ☐ Patient does not check BG

CDM-QIP Dashboard



CDM-QIP Metrics 2016-17

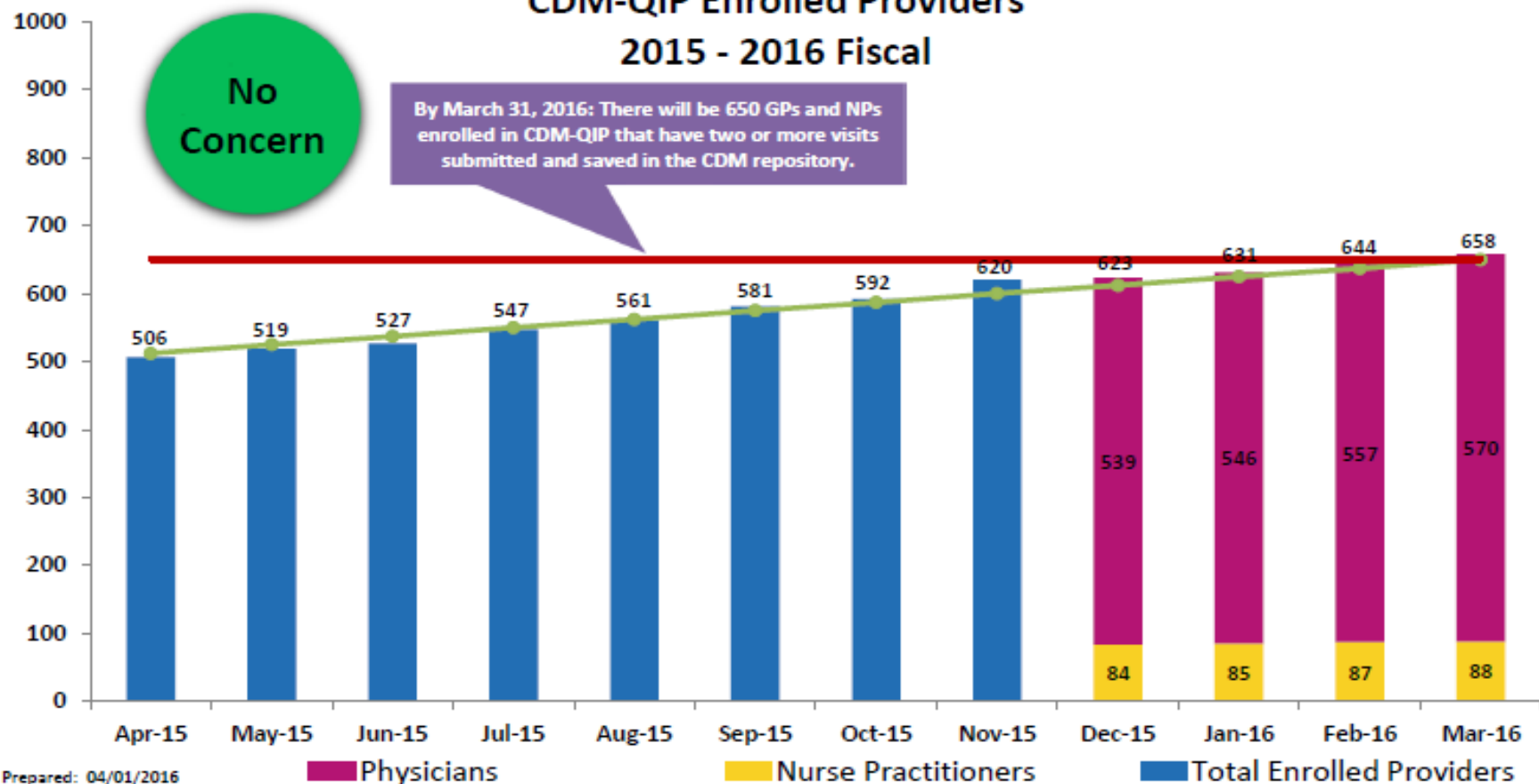
- **PHYSICIAN UPTAKE:** 765 GPs and NPs enrolled in CDM-QIP with 2 or more visits submitted to the CDM repository.
- **PATIENT UPTAKE:** 70,000 unique patients living with a chronic condition with flow sheet data in the CDM repository.

PLT April 2016 Wall Walk Update

By 2017, people living with chronic conditions will experience better health as indicated by a 30% decrease in hospital utilization related to 6 common chronic conditions (Diabetes, CAD, COPD, Heart Failure, Depression, and Asthma).

By March 31, 2020, 80% of patients with 6 common chronic conditions (DM, CAD, COPD, HF, Depression and Asthma) are receiving best practice care as evidenced by the completion of provincial templates available through approved electronic medical records (EMR) and eHR Viewer.

CDM-QIP Enrolled Providers 2015 - 2016 Fiscal



Date Prepared: 04/01/2016

Report Contact: Megan Tompkins, eHS

Source: eHR Viewer Data Extract Report.

Refresh Cycle: Monthly

Operational Definition: Number of unique providers (physicians and nurse practitioners) that have submitted at least two visits to CDM-QIP repository (either through eHR Viewer or via EMR export). The goal is to have 650 providers enrolled by the end of March 2016.

Physicians

Monthly Goal

Nurse Practitioners

Fiscal Goal

Total Enrolled Providers

Better
How Well We Measure, How Well We Deliver

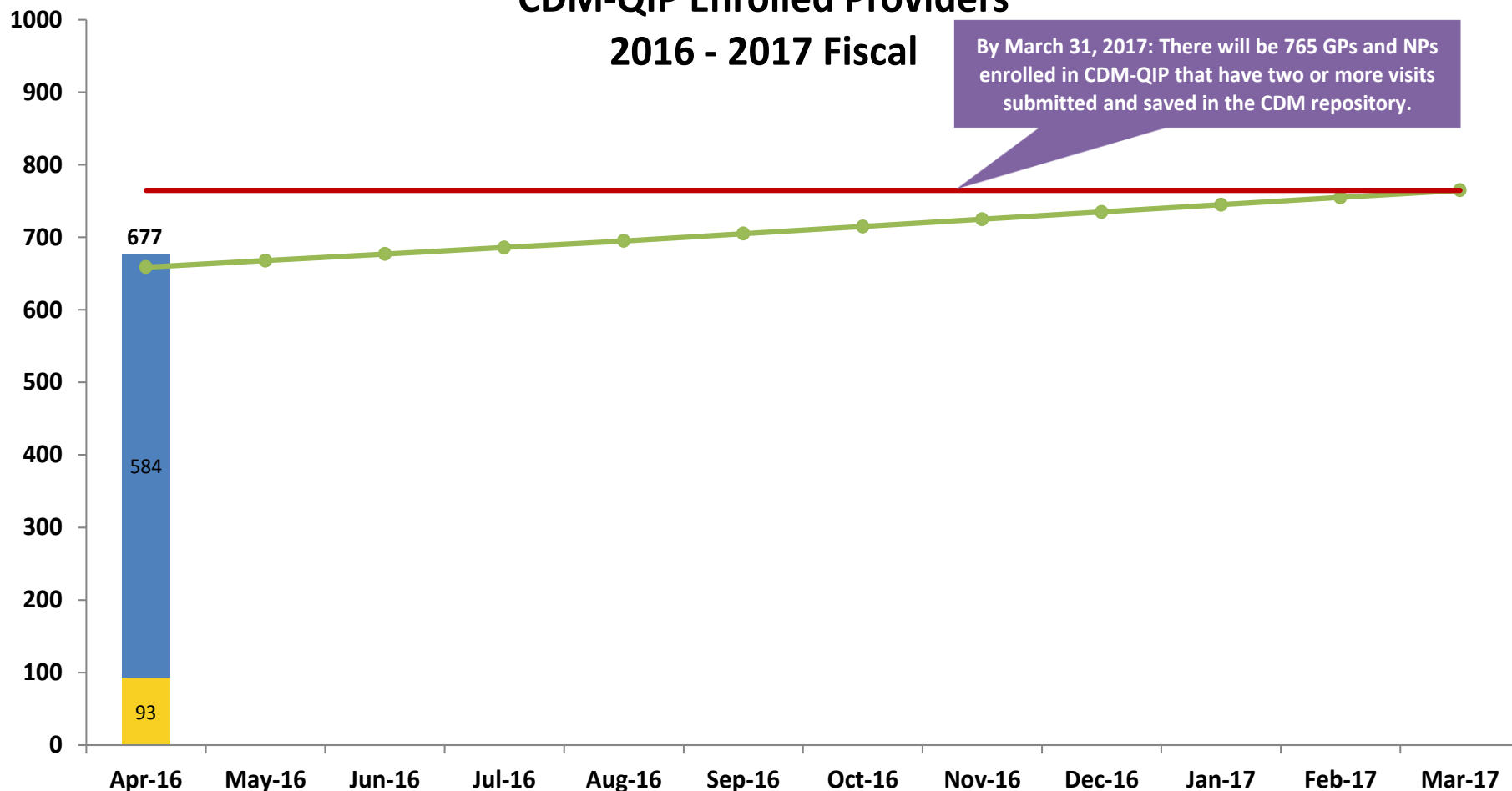
Putting Patients First
Transforming Health Care through Lean

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Physicians

Nurse Practitioners

Monthly Goal

Fiscal Goal



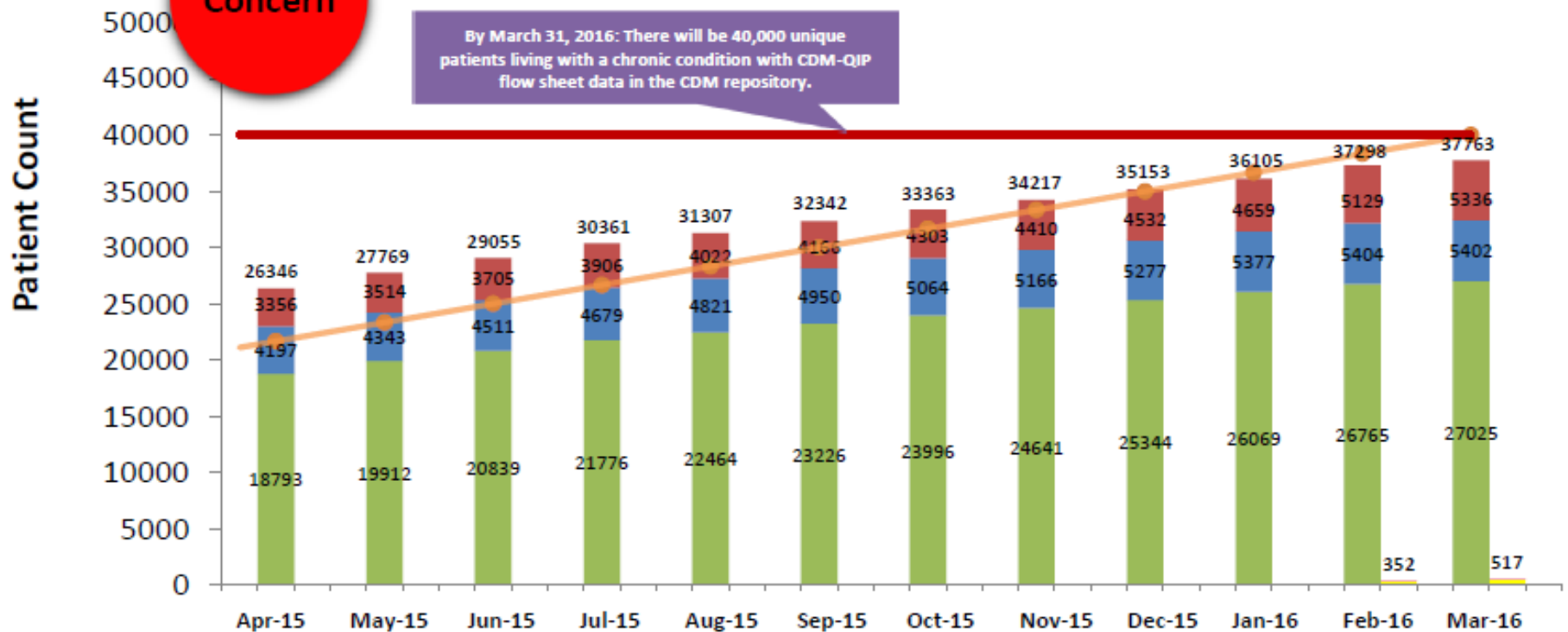
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CDM-QIP Data by Chronic Condition 2015 - 2016 Fiscal



Date Prepared: 04/01/2016

Report Contact: Megan Tompkins, eHS

Source: eHR Viewer Data Extract Report.

Refresh Cycle: Monthly

Operational Definition: Number of unique patients that have had CDM observations recorded and submitted to CDM-QIP repository (either through eHR Viewer or via EMR export). Data sub-divided by chronic condition. Goal of 40,000 total patients receiving care through the program by March 2016.

Multiple

CAD

DM

HF

COPD

Monthly Goal

Fiscal Goal

Better
Saskatchewan Health Services

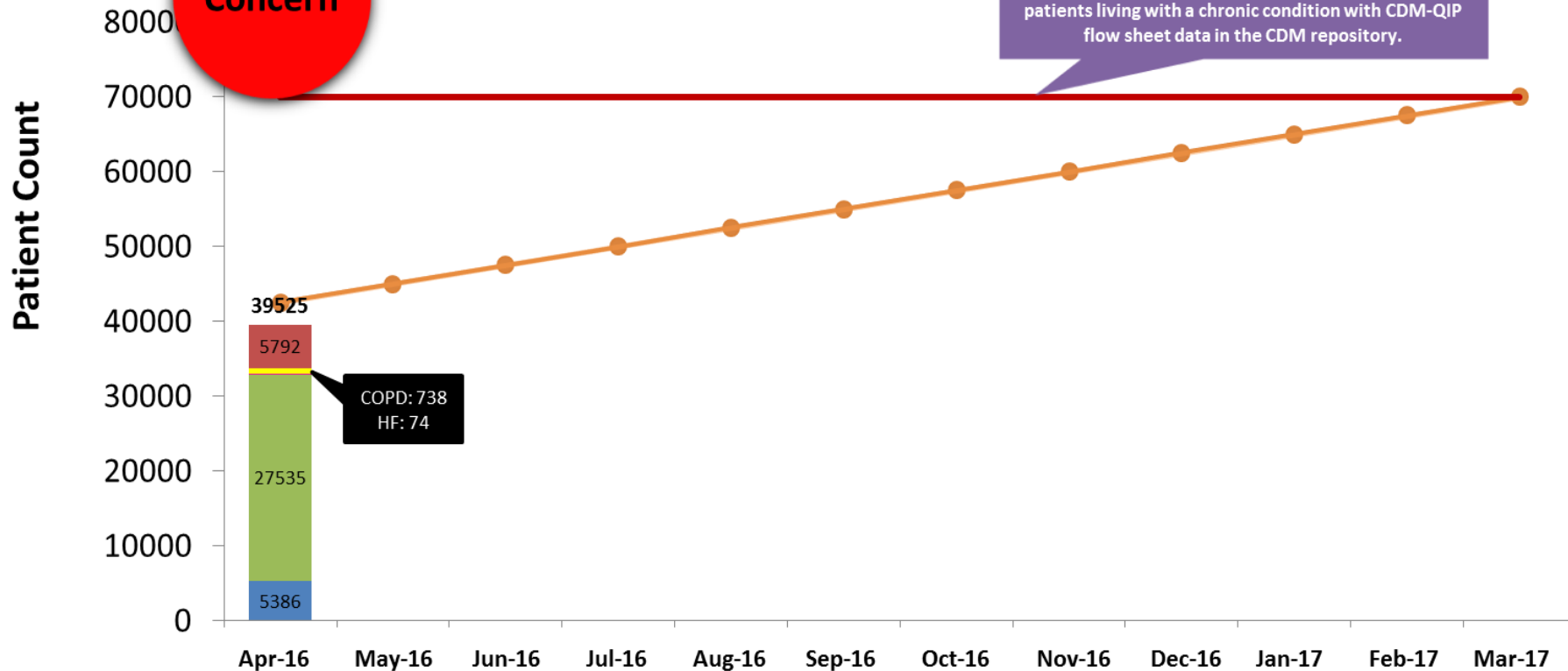
Putting Patients First
Transforming Health Care through Innovation

PLT May 2016 Wall Walk Update

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CDM-QIP Data by Chronic Condition 2016 - 17 Fiscal



Date Prepared: 05/03/2016

Report Contact: Megan Tompkins, eHS

Source: eHR Viewer Data Extract Report.

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Multiple

COPD

HF

DM

CAD

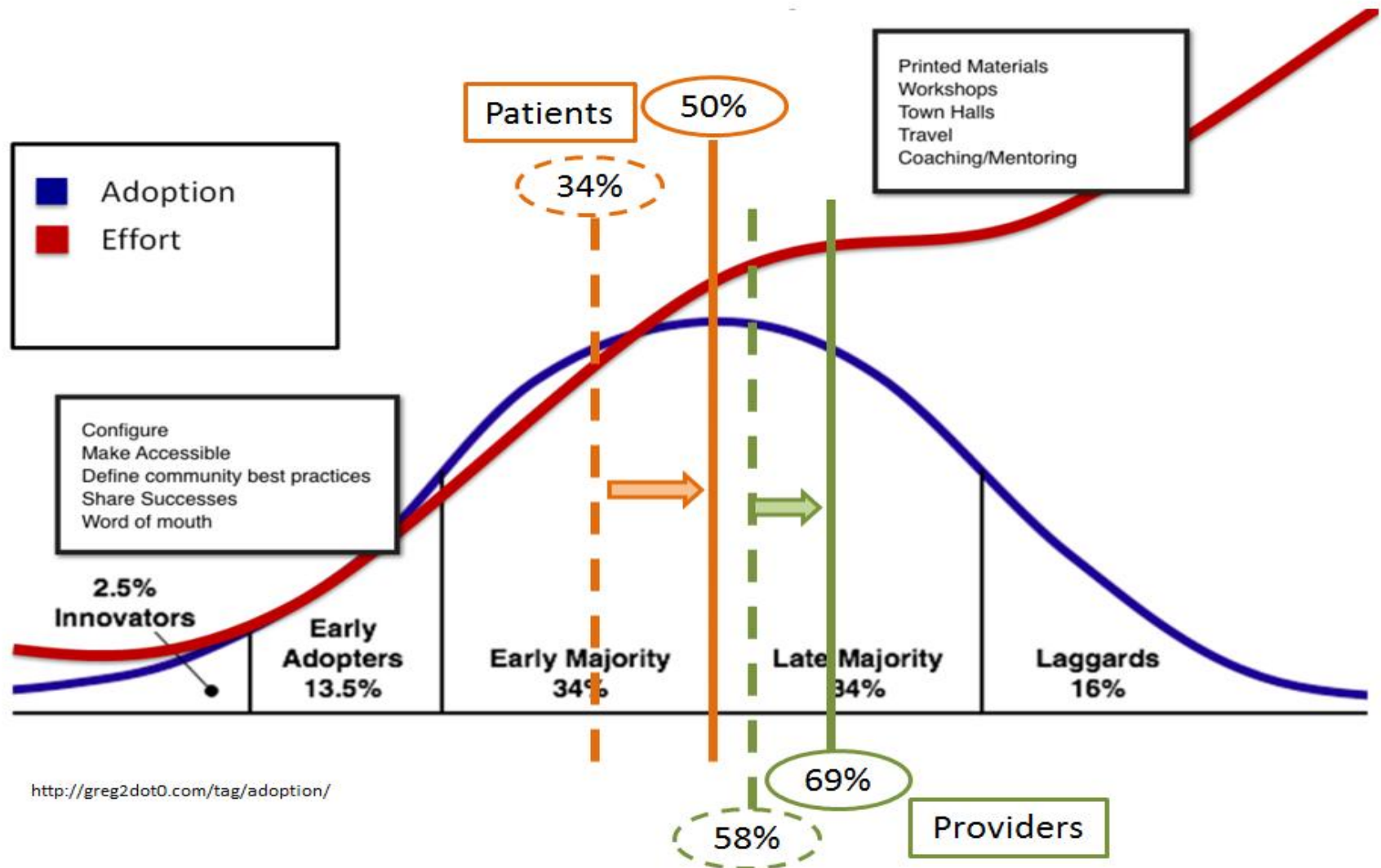
Monthly Goal

Fiscal Goal

Better
better health • better care • better value • better teams

Putting Patients First
Transforming Health Care through Lean

CDM-QIP Adoption Goals 2016-2017



CDM-QIP Metrics 2016-17

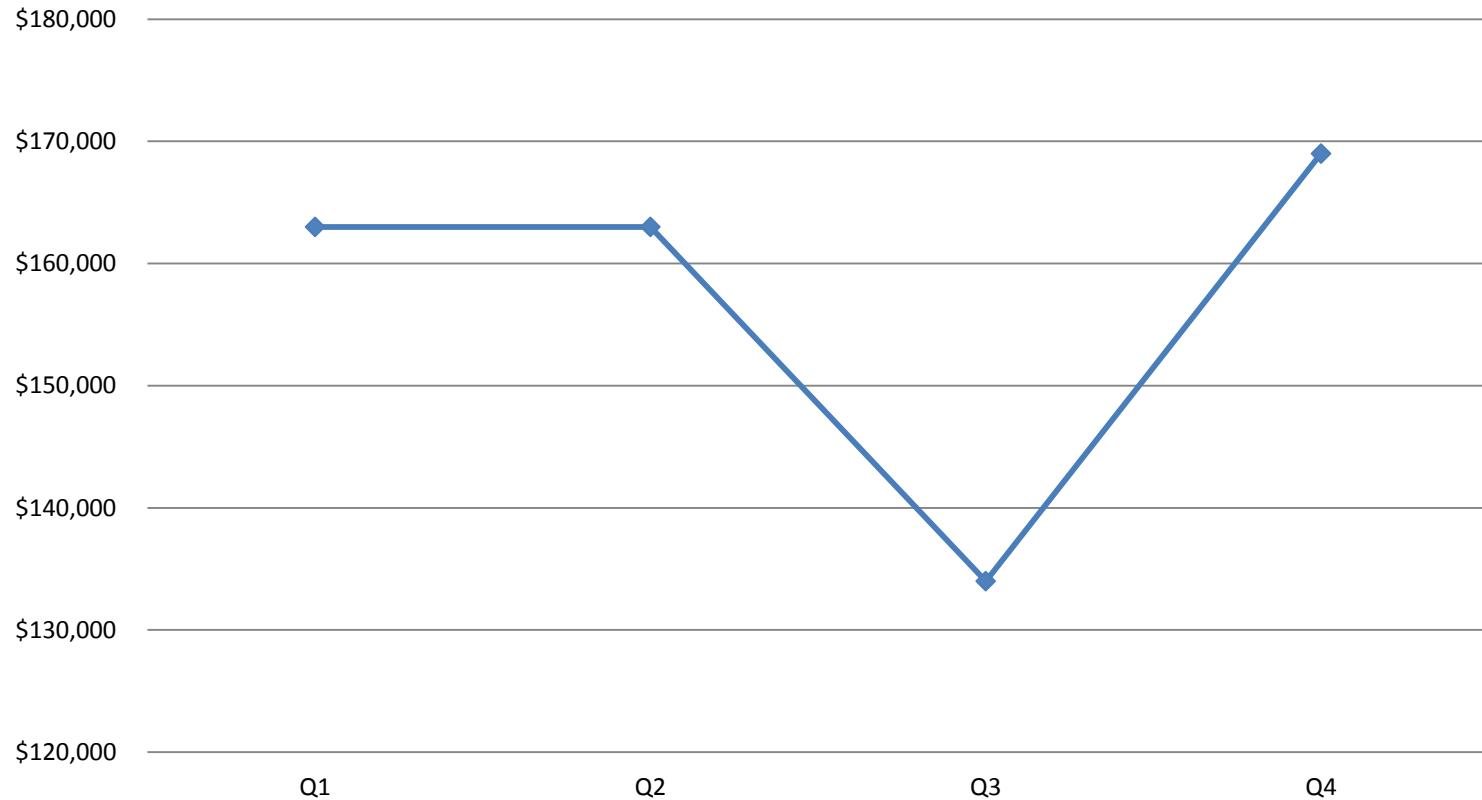
CONTINUITY OF CARE: Percentage of CDM-QIP patients seen by more than one GP/NP at more than one clinic is $\leq 1.5\%$. **0.08%**

DATA QUALITY: Percentage of CDM-QIP visits that reach CDM repository successfully without data quality issues $\geq 95\%$. **97.4%**

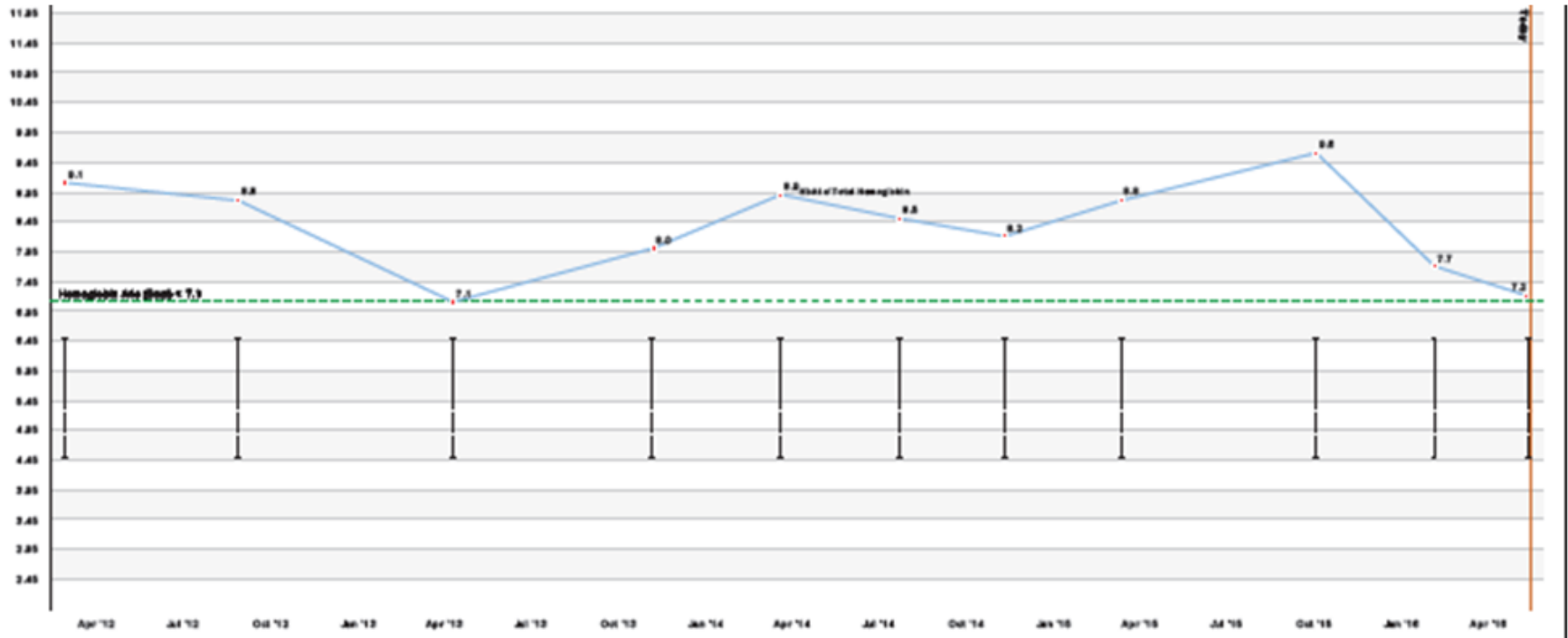
QUALITY OF CARE: 75% of unique patients with data in the CDM repository will have had all their best practice indicators met within a twelve month period. **12.2%**

CDM-QIP

2015-2016 CDM-QIP Payments



CDM-QIP



65 yr old male with type 2 diabetes – A1c values since 2012. Blood sugar control worsening in 2014 - 2015 as indicated by increasing A1c values. Able to show patient this by graphing lab values, and he agreed to start on insulin therapy in Nov 2015. Since then addition of insulin plus improved lifestyle self-management has resulted in a significant improvement in A1c – which can be shown to patient by graphing lab results.

Thank you