

Better information. Better care. Healthier British Columbians.

June 8, 2016







- 1. What are the problems that need to be solved?
- 2. What are the options to solve them?
- 3. What is the Health Data Coalition (HDC) option?
- 4. How do we move forward?



# What is the Problem?





Only

of Canadian physicians routinely receive and review data on clinical outcomes



The COMMONWEALTH FUND It is estimated that over



of all healthcare information known on any individual patient is in the EMRs in community physician offices



**35** Divisions of family practice in BC encompass more than 230 communities. There is no integrated solution to *connect* the physicians.

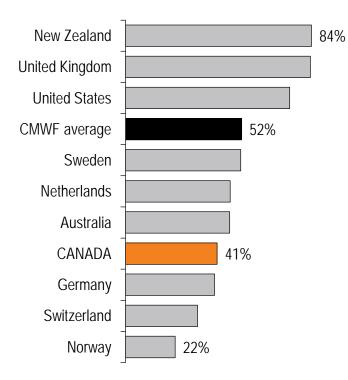
- EMR data from community physician offices is an immense untapped resource
  - Need to raise the bar in the quality and meaningful use of EMR data
    - Physicians want the ability to reflect on their own practice and understand and use data to improve quality and provide better value
  - Citizens and physicians want to know that their data is safe

# Use of information for performance management not as common in Canada's primary care sector

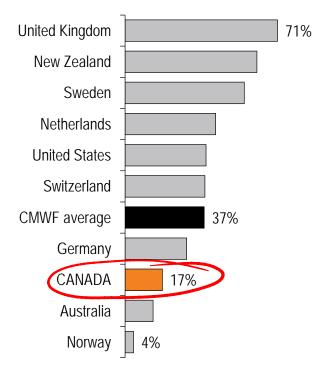
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Proportion of primary care doctors who

Have reviewed their own clinical performance against targets at least annually



**Routinely** receive information on how the clinical performance of their practice compares with that of other practices



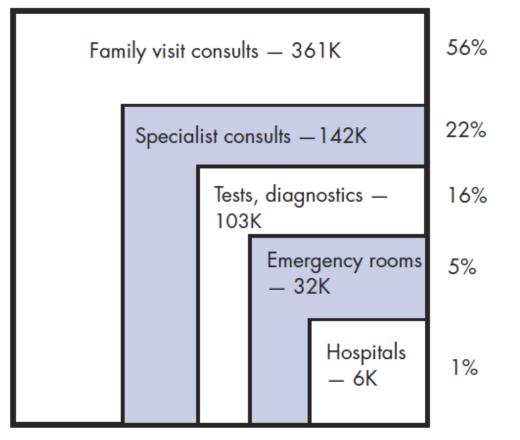


Commonwealth Fund Report 2015

#### Primary Care as Data Collection Point



#### Fig. ES-1 Patient visits per day in Canada



#### Total: 644,000 visits

Source: Canadian estimates based on Ontario Ministry of Health data 2005. These distributions are based on work done by Green LA, Fryer GE Jr, Yawn BP, et al. The ecology of medical care revisited. *N Engl J Med* 2001;344:2021–5.

# Family Practice: The Patient's Medical Home

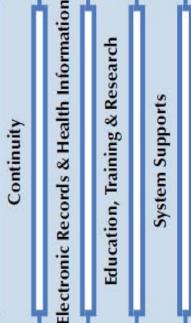
**Comprehensive Care** 

**Timely Access** 

Personal Family Physician

Patient-Centred

**Team-Based Care** 



Evaluation

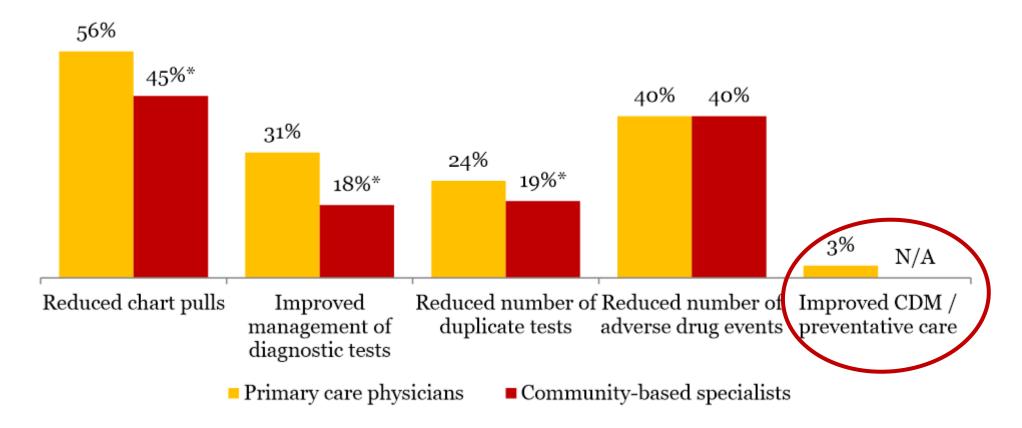
#### The "Medical Neighbourhood"





# "Emerging Benefits"

Figure 3: Maturity of use for benefit estimates: % of physicians estimated to realize benefit by area



The emerging benefits of electronic medical records in community based-based care, PwC, 2013

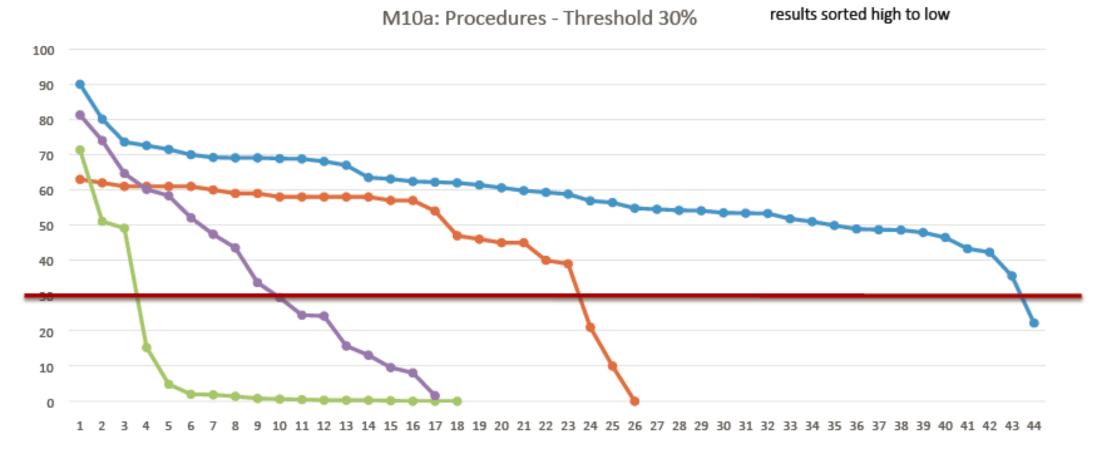
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## "Emerging Benefits"

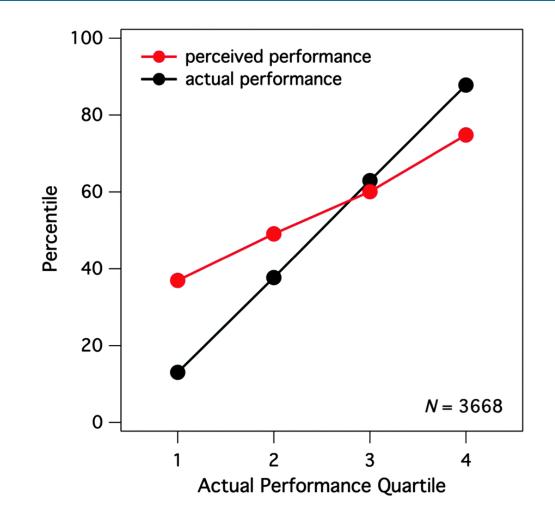


#### PITO PHYSICIAN INFORMATION TECHNOLOGY OFFICE



#### Self Assessment





**Dunning-Kruger Effect** – "Unskilled and unaware of it: How difficulties in recognizing one's own incompetence lead to inflated self-assessments". Kruger, Justin; Dunning, David. Journal of Personality and Social Psychology, Vol 77(6), Dec 1999, 1121-1134

### Supporting a Learning Health System





Data is analyzed and used Data is turned into actionable information and knowledge to support decision-making and continuous improvement.

of care.

#### Capacity and culture

Culture, capability and capacity aid people, processes and tools in the responsible collection, analysis and use of health information.

#### Data is available

2

Data is accurate, reliable, timely, comparable and accessible.



Data is collected Appropriate and standardized data is captured at the point



From "Better Information for Improved Health: A Vision for Health System Use of Data in Canada". CIHI, 2013



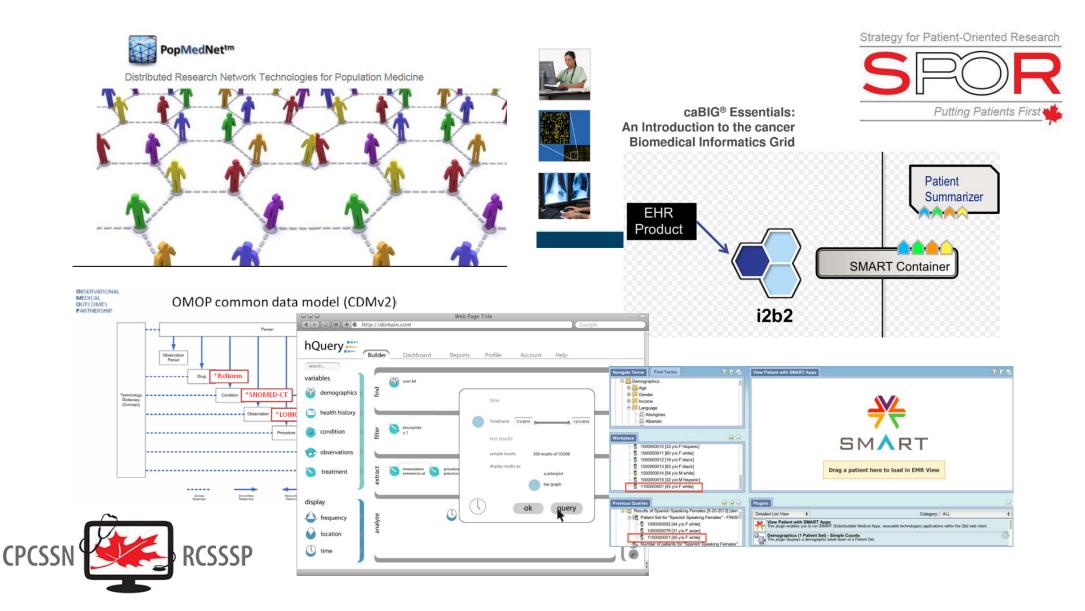
#### Enablers

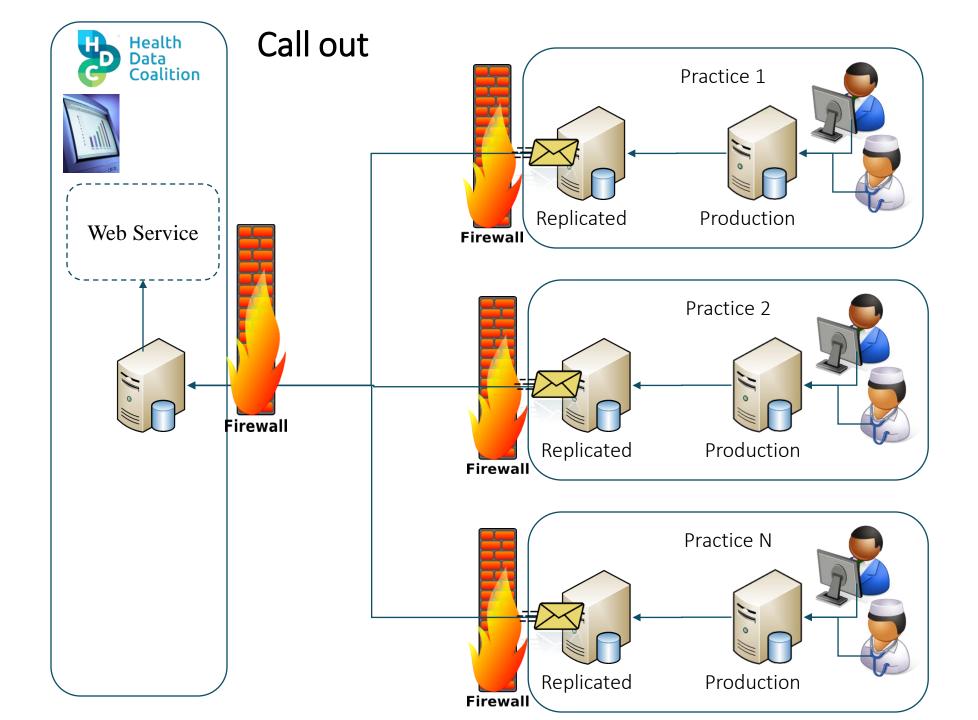
Governance, policies and technology are in place to enable safe, effective and efficient collection, analysis and use of health information.

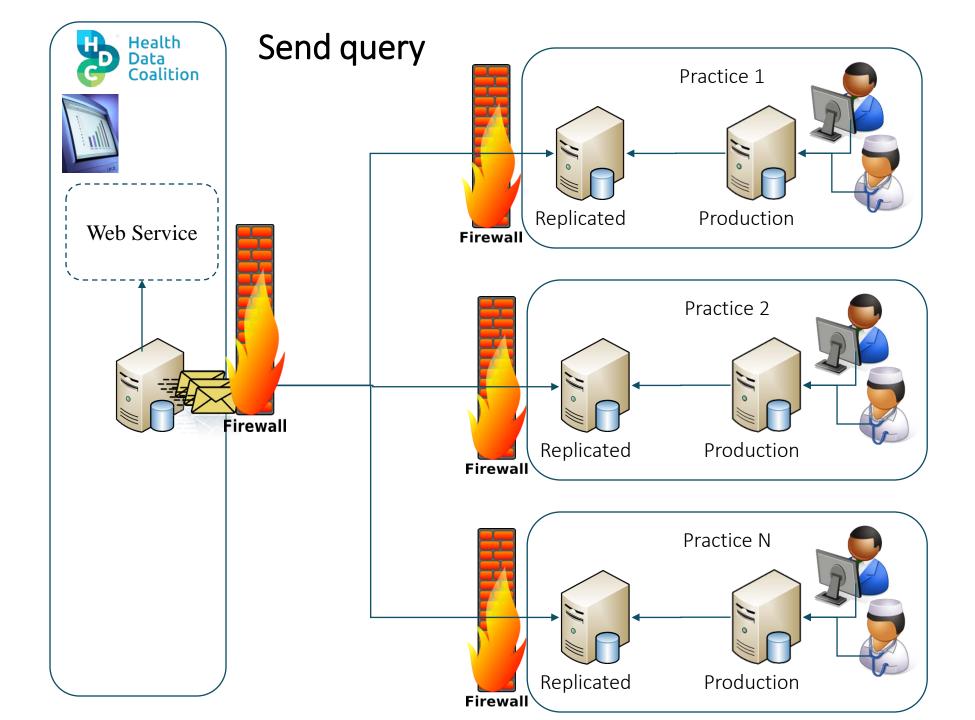


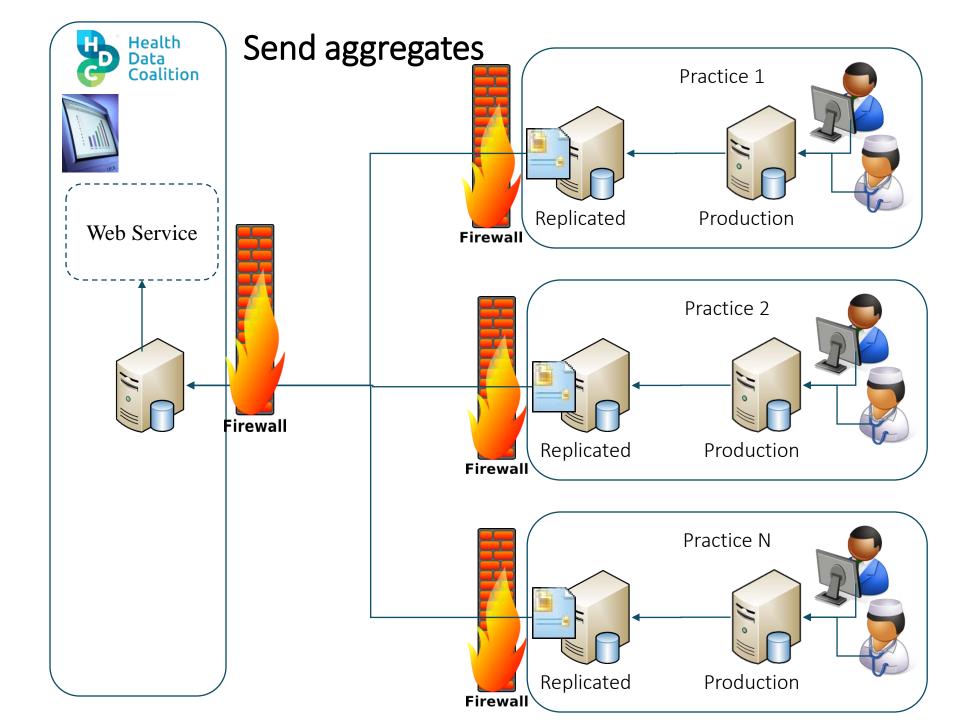
### **Current & Emerging Approaches**

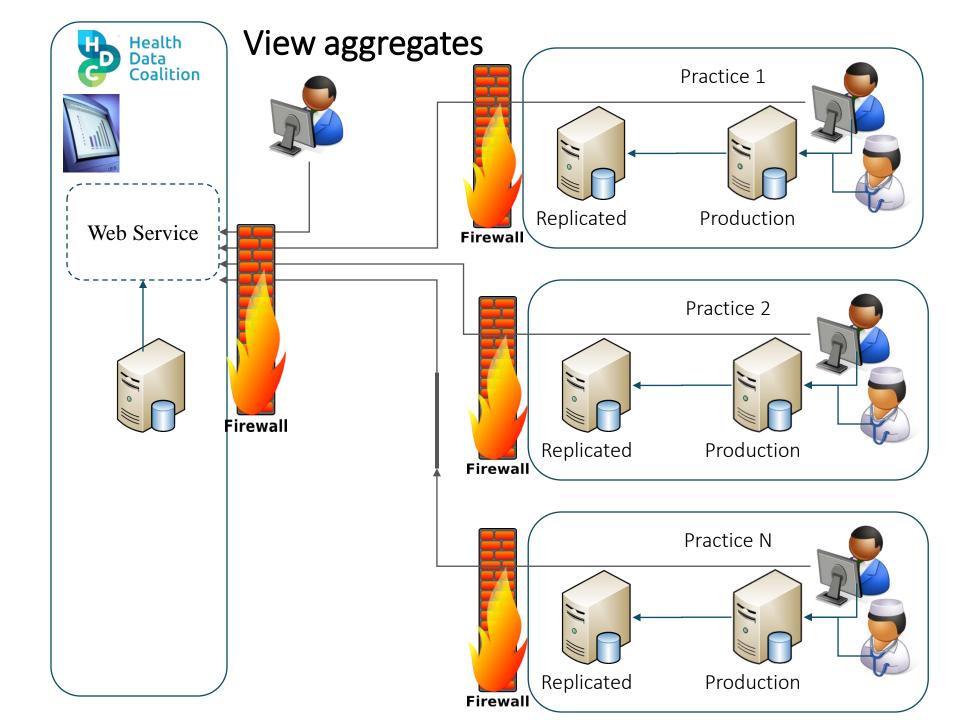












### Requirements

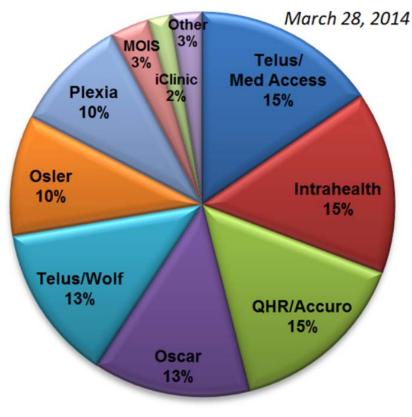
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- Vital resource for health system
- Need for flexibility
- Deep understanding of informatics
- Access to data across vendors
- Privacy (providers and patients)
- Cost containment





#### **BC EMR Market Distribution**



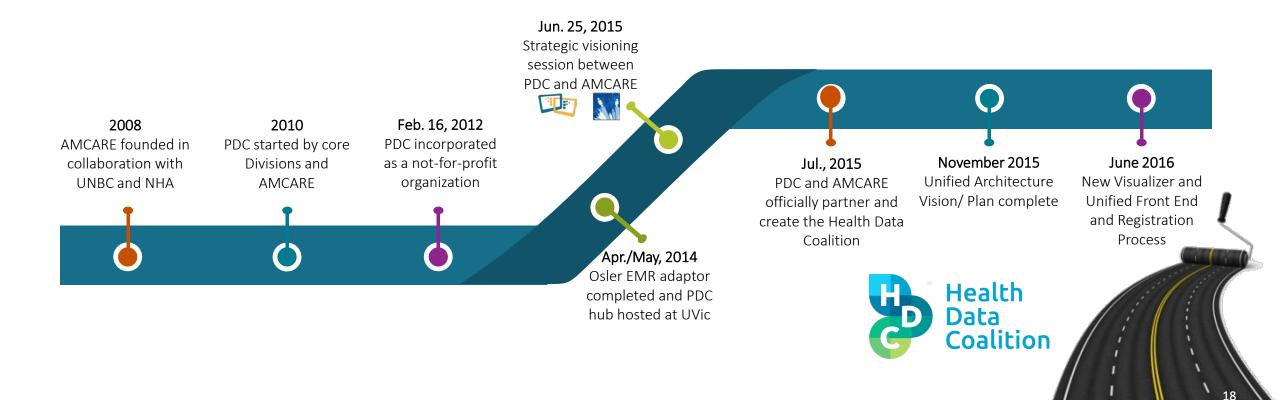
NOTE: Other = EMRs <1% market share NOTE: Excludes HA clinics and locums SOURCE: PITO (first-hand clinic contact)

## **HDC History**



The Health Data Coalition of BC (HDC) aims to improve the quality of primary care through the distributed collection of aggregate measures from Electronic Medical Records in physician offices. Created and managed by physicians, it is an umbrella organization for the Physicians Data Collaborative and AMCARE.

Both organizations have created innovative web-based systems that aggregate anonymized performance metrics from EMRs through distributed queries to member clinics and offices. These metrics will empower physician quality improvement through self-reflection and in small groups, and will inform health systems managers through granular population health indices.



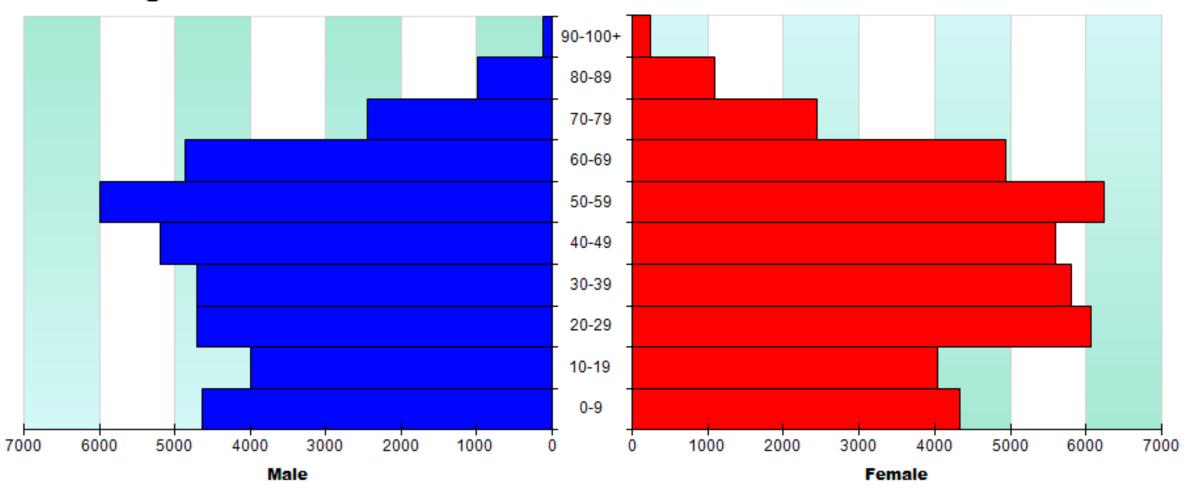
## How can the HDC provide value?

- ✓ Enabler for other GPSC-funded programs (i.e. Practice Support Program)
- ✓ A tool to help GPSC meet its guidelines as an innovative physician-involved program
- ✓ Real-Time practice evaluation for physician practices
- ✓ A tool to assist Divisions of Family Practice, the Ministry of Health and Health Authorities to work together on existing and new initiatives
- ✓ Future census tool?

Health

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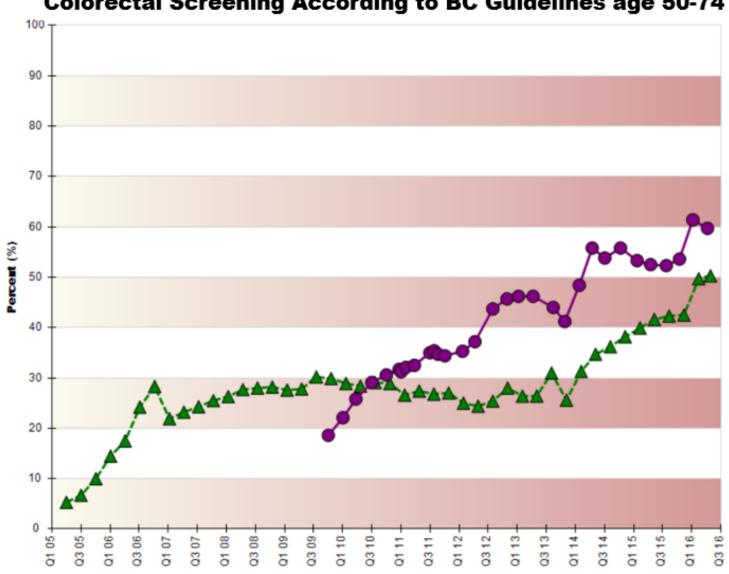
#### Age/Sex chart for Patients on 2016-05-14







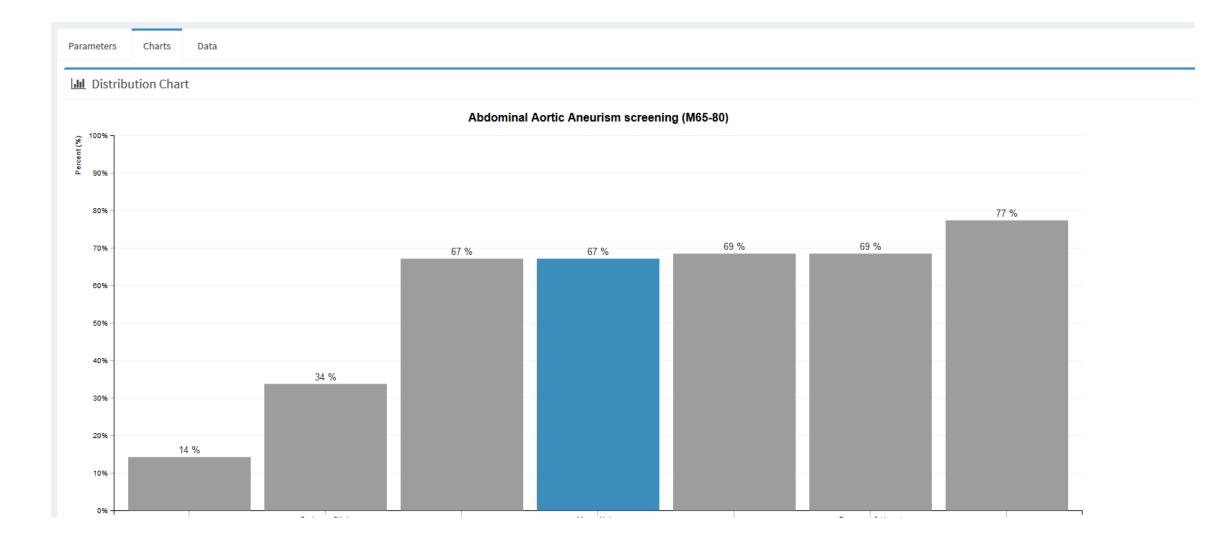




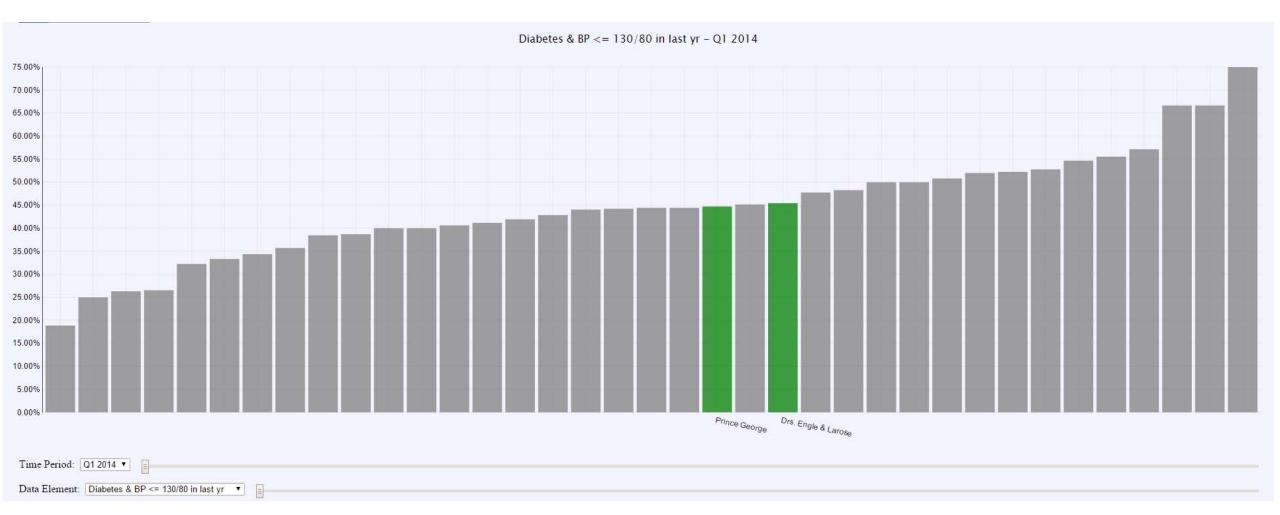
#### **Colorectal Screening According to BC Guidelines age 50-74**

### Comparison of screening rates across 7 practices



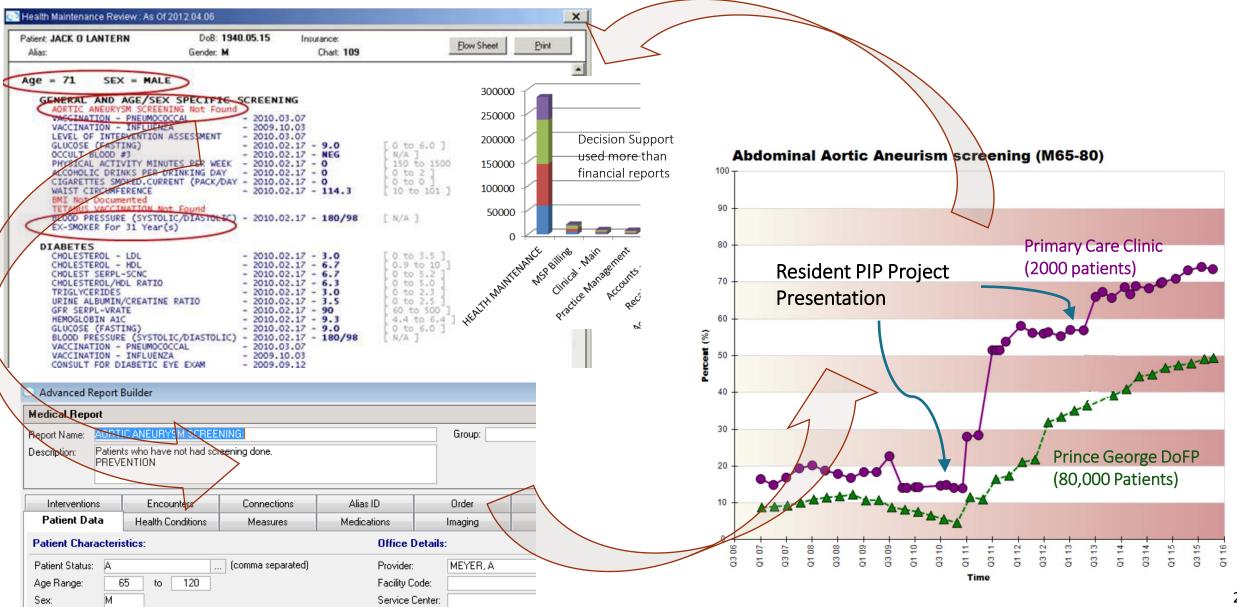






#### Point of Care – Practice – Population Cycle





## HDC Subscriptions



HEALTH DATA COALITION	≡ Began Dakus 🐐 Dakus & Dakus → 🕞 Logout										
MAIN NAVIGATION											
🆚 Scorecard											
션 Reports	Account Clinic										
🕹 Uploads	Show 10 🕶 entries										
SETTINGS	Channel Description										
Subscriptions					All	•					
Arring Sharing	Mandatory	Base Panel	Provides primary care physicians with metrics and information to aid them in primary health care improvements in British Columbia.		Subsc	ribed					
嶜 Groups	Subscribe	CPCSSN	Enrollment in the Canadian Primary Care Sentinal Surveillance Network.		Not S	ubscribed					
Settings	Subscribe	Polypharmacy	Supports Shared Care's Polypharmacy Risk Reduction (PPhRR) as it moves into it's third phase, in the community.		Not S	ubscribed					
RESOURCES	Subscribe	Practice Support Program	Provides indicators to support in-practice coaching, small group learning, and the delivery of practice support modules.		Not S	ubscribed					
🕮 Resources 💦 <	Subscribe	Specialist Services	Supports and provides metrics related to specialist services specific indicators.		Not S	ubscribed					
🗹 Contact Us	Showing 1 to 5	of 5 entries			Pr	revious 1	Next				

#### HDC Standard Measures Snapshot

8	Health Data Coalition
8	Data

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MAIN NAVIGATION	A Scorecard													
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션 Reports		Disease anagement	Disease Prevalence	Documentation Management	Medication Prescribing	3 Practice Data	Practice Support	Prevention	Screening	Shared Care	Specialist Services			
🛓 Uploads						Quality	Program							
SETTINGS														
■ Subscriptions		Indicator										Megan Dakus at Dakus & Dakus	Dakus & Dakus	All Clinics
And the sharing	Ð	Asthma a	and non-smoker					_				N/A	623 / 688 (91%)	1766 / 2005 (88%)
嶜 Groups														
🍄 Settings	±	Asthma and Peak Flow in last year										N/A	34 / 688 (5%)	214 / 1956 (11%)
RESOURCES	ŧ	Asthma 8	k FEV1									N/A	93 / 688 (14%)	368 / 2005 (18%)
🖭 Resources 🛛 <														
🗹 Contact Us	Ð	CALGFR ≤ 60 and BP measured in last 6 mo								_		N/A	143 / 186 (77%)	636 / 852 (75%)
	Ŧ	①       CHF and at Least 1 Active ACEI or ARB Long Term Medication						N/A	9 / 35 (26%)	82 / 281 (29%)				
	ŧ	CHF and at Least 1 Active Beta Blocker Long Term Medication								-		N/A	16 / 35 (46%)	182 / 300 (61%)
	ŧ	CHF and a	at Least 1 Ejectio	n Fraction Comple	eted in the Last 3 Y	ears			-			N/A	13 / 35 (37%)	92 / 272 (34%)
	ŧ	CHF and a	at Least 2 Weight	Measurements in	the Past 6 Months				-	-		N/A	22 / 35 (63%)	71 / 218 (33%)
	ŧ	CHF and	Wt measured in l	ast yr								N/A	26 / 35 (74%)	222 / 300 (74%)

### HDC Drill Down for COPD Measures

MAIN NAVIGATION	<b>但</b> Reports				
🚯 Scorecard					
역 Reports	Parameters Charts	Data			
🌲 Uploads	LIII Bar Chart				-
SETTINGS	Clinic Group: All Clinics	•	Clinic Group: All Clin		
Subscriptions	£ <sup>100%</sup>			lics	2016 Q2
Angel Sharing	(* 100% - ** ** • 90% -				2016 Q1 2015 Q4
🚰 Groups	د 90% - 80% -				2015 Q3 2015 Q2
Settings					2015 Q1 2014 Q4
RESOURCES	70% -				2014 Q3 2014 Q2
III Resources <	80% -				2014 Q1
🖂 Contact Us	50%				
	40% -				
	30% -				
	20% -				
	0%				
	0.00 T	COPD and pneumococcal vaccine	COPD and post bronchodilator spirometry at anytime	COPD and non-smoker	COPD and Activity Assessment in last year

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#### System Enablers

- Practice Coaching
- Mentoring
- Guideline resources
- Team based care curriculum / supports
- Interoperability
  - Health Information Exchange
  - Data Standards
- Effective physician remuneration model
- Culture of quality (improvement and assurance)



### Implementation Considerations



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# Thank You



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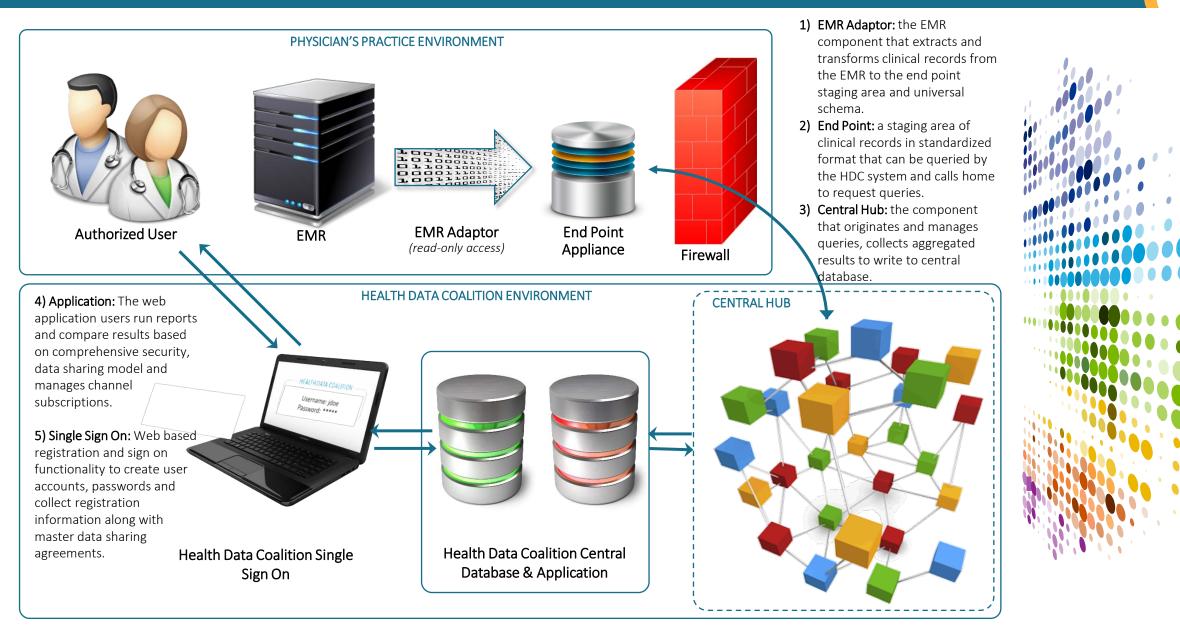


# Appendix

Nurse Dentist First Ald Surgeon Emergency

### Technical Blueprint





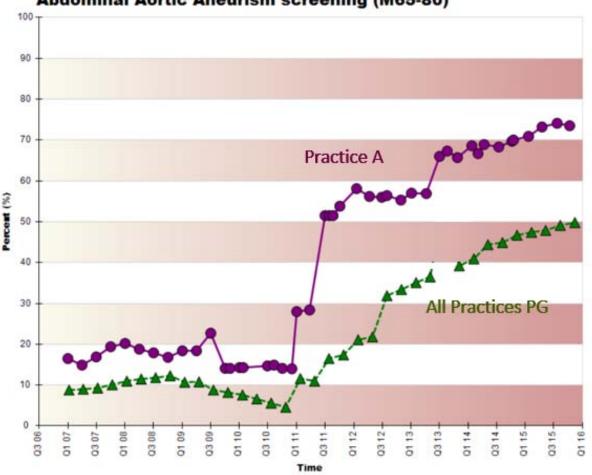
#### Case Study - AMCARE



This graph, which is from AMCARE, shows rates of screening for **abdominal aortic aneurysm**<sup>1</sup> in men aged 65-80. The prognosis is good if an enlarged aorta is detected early and repaired with surgery, but if the aorta tears, it's a serious emergency. A screening ultrasound can help catch the condition early on.

At the right of the graph, you can see a **rise in screening rates for Prince George as a whole** (the green line), but especially one particular practice. This rise occurred in 2 steps each step following after an **education session** that recommended screening men ages 65-80 with a smoking history. Clearly, these were successful education sessions and demonstrated a "dose" related response.

<sup>1</sup>An abdominal aortic aneurysm is when the large blood vessel (aorta) that supplies blood to the abdomen, pelvis, and legs becomes abnormally large or balloons outward. The outcome is usually good if an experienced surgeon repairs the aneurysm before it ruptures. When an abdominal aortic aneurysm begins to tear or ruptures, it is a true medical emergency. Less than 80% of patients survive a ruptured abdominal aneurysm.



Abdominal Aortic Aneurism screening (M65-80)

### Example Case Study - PDC

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Dr. G.P. Jones<sup>1</sup> is a practicing family doctor in Anytown, British Columbia, and is on the board of his local division of family practice. He teaches residents in his office and at the General Hospital. He is very interested in supporting his division in providing the most effective and cost effective care. One of the questions that has arisen in the division is the **appropriate prescribing of antibiotics for lower urinary tract infections**. Dr. Jones turns to the Physicians Data Collaborative (PDC) to get help assessing whether his division is prescribing appropriate antibiotics, given the local resistance patterns.

The PDC team reviews Dr. Jones' request. They make suggestions on how to better frame a series of questions and measures of success to help the division. The team encodes the questions and the questions are run with participating practices in Dr. Jones' division. A **pattern of antibiotic prescriptions is recognized**. Current evidence would suggest that a simple prescribing change could be more effective for patients and reduce costs. Dr. Jones and his division develop an **educational event** along with posters and flyers encouraging the use of common, first line antibiotics.

Dr. Jones' questions are re-run three months later. They show a positive change in prescribing patterns, and a reduction in the number of patients with lower urinary tract infections who are treated with antibiotics that are less effective and more expensive. Dr. Jones presents the findings at the British Columbia-wide divisional meeting and several divisions decide to run a similar cycle in their own communities right away.

<sup>1</sup>*Dr. Jones is a fictional character and any resemblance to another doctor somewhere is unintended.* 

