

Implementation of an Enterprise Ambulatory EMR: Lessons Learned

**Melissa Marriott
June 7, 2016**



fraserhealth

Better health.
Best in health care.

Introduction

- Melissa Marriott
 - BSc Biology and HINF
 - MPH Student
- Fraser Health Employee
 - Implementation Lead



Purpose of the Presentation

- To Share Lessons Learned from Ongoing Implementation of an Enterprise Ambulatory Electronic Medical Record (IntraHealth Profile)
- Enterprise?

What is the Vision?

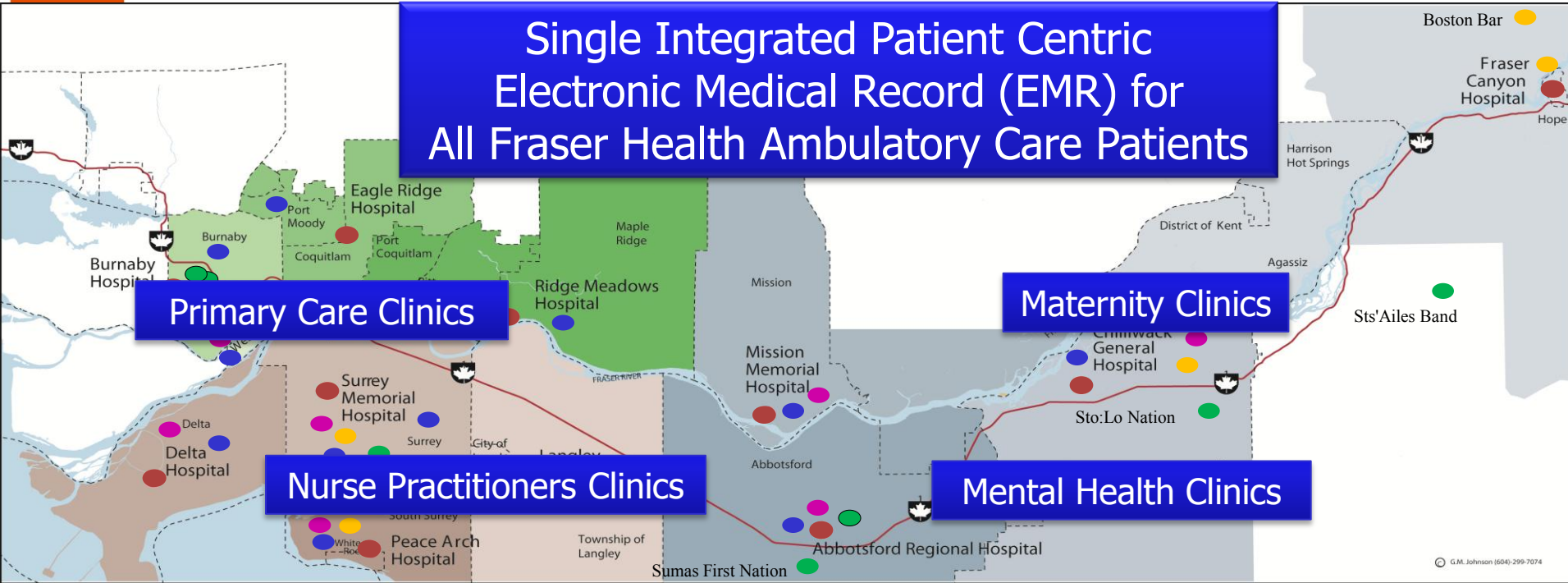
Single Integrated Patient Centric
Electronic Medical Record (EMR) for
All Fraser Health Ambulatory Care Patients

Primary Care Clinics

Maternity Clinics

Nurse Practitioners Clinics

Mental Health Clinics




- General Primary Care Clinics
- Specialized Primary Care Clinics

- Seniors Clinics
- Diabetes Health Centres

- Hospitals

What is the History?

- 2011 Ambulatory EMR was Implemented at 2 Fraser Health Clinics 
- 2012-2015 12 Clinic Implementations
 - Role Base Configuration 
 - Profile Solution Upgrade
 - Care Planning Solution Deployed
 - Ongoing Improvements 

Implementation Approach

- Early Engagement ★
- Training ★
- Ongoing Post Go-Live Engagement ★ ★

Lessons Learned

- Understanding the Implications of Implementing an EMR at an Enterprise Level
- Early Engagement and Readiness Assessments are Key
- Continued Development of Partnership Between Clinical Stakeholders and Implementation/Support Team Throughout Project Phases

What is Next?

- Wait List for Clinic Implementation
- Additional Clinic Implementations Planned for 2016/2017
- Engagement with New Service Areas

Questions?



fraserhealth

Better health.
Best in health care.