Unlikely Bedfellows

Innovation and Data meet Privacy & Access



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Changing Times





Privacy Protection





Connecting
Collecting
Storing
Using

DATA

...lots and lots and lots of data!



Resulting in

A somewhat un-Cozy Relationship with the essential need for balance



Innovation / Data Collection

Delivery Relationships

Technological Advancements

Advanced Analytics

Privacy / Access

Legislation

Trust / Reputation

Appropriate Access





Innovation & Technology Influences

• Infrastructure (in-house, cloud, hybrid, parameter security, mobile)

 Access (wherever, whenever, expanded user base (patient, provider, planning & management, researcher)

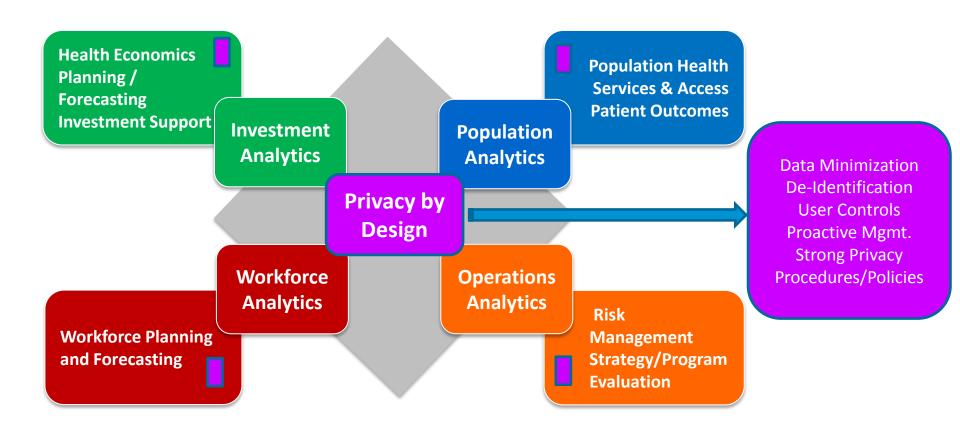








Health Care Digital Data Needs now and into the future



Evidence Based Decisions

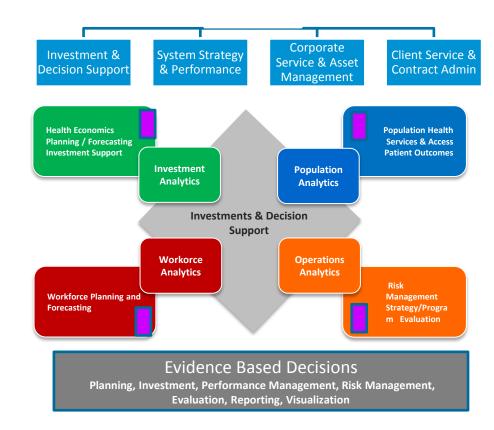
Planning, Investment, Performance Management, Risk Management, Evaluation, Reporting, Visualization

Privacy by
Design

Data Minimization
De-Identification
User Controls
Proactive Mgmt.
Strong Privacy
Procedures/Policies

Privacy & Access

- Data Minimization understand need and linkage, work with others to create a 'safe' data environment for P&M
- **De-Identification** review, tools, etc.
- User Controls create a Data User Access Matrix
- Strengthen Privacy
 Policies/Procedures PIAs, Breach
 Mgmt., ROI, RUA, Reviews, Proactive
 Audit





Changing Practices

- Assessment and approvals of contracts
- ➤ Risk Analysis
- Access structure and approvals
- ➤ Internal Processes





Some Innovation Examples

Clinical Record Access to Patients

Most significant Challenge

- Governance
- Understanding the impact

Mitigation

- Contract Additions / Vendor Obligations
- Advanced Due Diligence Requirement
 - Targeted Privacy and Access Review





Shared Delivery System

Most significant Challenge

- Contract
- Trust / Relationship Building

Mitigation

- Enhanced Due Diligence
- Extended Contract Review Process –
 Document Sharing/Review



Some Privacy & Access Examples

Data Release for Research and Planning and Management

Most significant Challenge

- Efficiency of process

Mitigation

- Review and revision of existing process
- Introduction of pre-Approved access
- Clear communication of access rights and obligation





Pre-Hospital Notification

iPADs in Emergency

Surgical After Care

Video Recording of Information in the Emerg Dept.

Most significant Challenge

- Data ownership
- Administrative / System Configuration

Mitigation

- Clear governance
- Development through consensus



Thank you for your Time QUESTIONS?

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"Looks like our cloud security detected someone accessing patient information with an unapproved device."

